

## Request a Quote



Need to know price and availability?  
Quotes are available 24/7

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## Quick Orders



Simple steps to placing a quick order

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## Convert a Quote to an Order



Find a quote and convert it to an order

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## Search History



Find your quotes & orders fast and easily

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Request Part Number  
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## User Guide Request a Quote

Learn how to request a quote.

Required field

Tip

Optional field

### 1 Login

Bookmark this site. <https://www.misumi-ec.com/th/>

Login ID and Password can be saved by clicking "Keep me logged in".

Please note: the function to save your user ID and password should be activated in your browser.

The screenshot shows the 'Customer Login' form. A red box highlights the 'Login ID' and 'Password' input fields, with a callout box containing the text 'Enter Login ID and Password'. A blue tip box contains the text 'Check "Keep me logged in"'. The 'Login' button is highlighted in orange. Below the login form is a 'New customer' section with a 'Registration' button. To the right, there are buttons for 'Request a Quote', 'Place an Order', 'Search My Quote History', and 'Search My Order History'. At the bottom, there is a section for 'If you are looking for a product name or model number, go to the e-catalog.' with links for 'Part Number Search', 'Part Number Configurator', and 'Free 3D CAD Download'.

### 2 Request a Quote

After logging in the "Request a Quote" and "Place an Order" buttons are activated.

The screenshot shows the user dashboard after login. A red box highlights the 'Request a Quote' button, with a callout box containing the text 'Click "Request a Quote"'. The 'Place an Order' button is also highlighted in blue. The dashboard includes a 'Menu' section with links for 'Request a Quote', 'Place an Order', 'Search My Quote History', 'Search My Order History', 'Contact from MISUMI / Quotation', 'Contact from MISUMI / Order', and 'My Page'. There is also a 'Settings' section with links for 'Change Password', 'New Delivery Address', and 'User Information'. The 'Request a Quote' and 'Place an Order' buttons are now active and highlighted. At the bottom, there is a section for 'If you are looking for a product name or model number, go to the e-catalog.' with links for 'Part Number Search', 'Part Number Configurator', and 'Free 3D CAD Download'.

### 3 Delivery Information

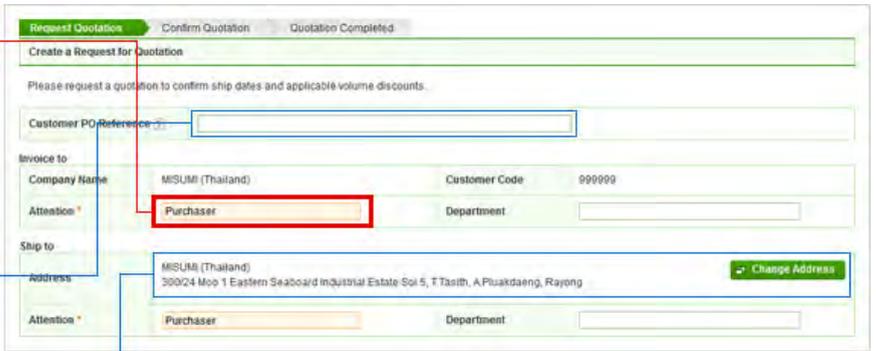
Attention field should be filled in. Add PO reference as an option.

**Enter "Attention" information**

**Tip**  
Asterisked and yellow fields are required

Add your optional PO reference information

Select a different ship to address if needed



The screenshot shows a 'Request Quotation' form with the following fields and callouts:

- Customer PO Reference:** A text input field with a callout box pointing to it.
- Invoice to:**
  - Company Name:** MISUMI (Thailand)
  - Customer Code:** 999999
  - Attention \*:** Purchaser (highlighted with a red box)
  - Department:** (empty)
- Ship to:**
  - Address:** MISUMI (Thailand) 300/24 Moo 1 Eastern Seaboard Industrial Estate Soi 5, T. Tasiith, A. Phrakdaeng, Rayong (with a 'Change Address' button)
  - Attention \*:** Purchaser (highlighted with a yellow box)
  - Department:** (empty)

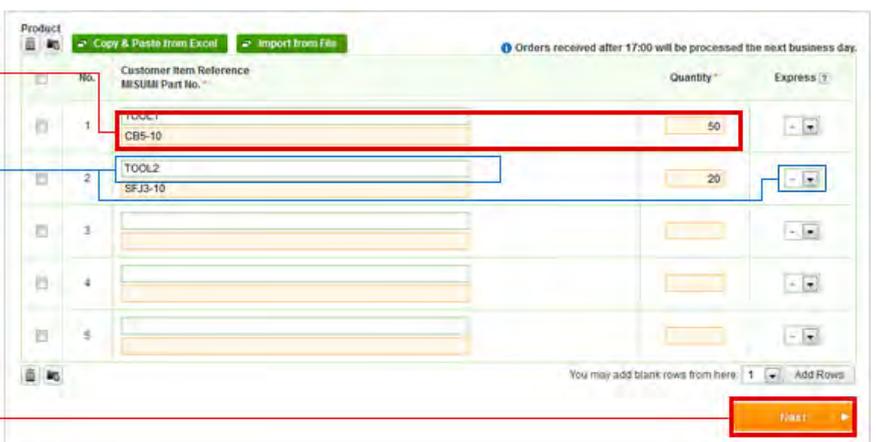
### 4 Create a Quote

In quote page, MISUMI Part Numbers and quantities should be filled in. Your product ID can be added as an option. Fill in all required fields that are marked with a red asterisk(\*).

**Fill in MISUMI Part Numbers and quantities in the yellow fields**

You may also include an item reference and express shipping options

Click "Next" after you fill in your part numbers



The screenshot shows a 'Product' list screen with the following fields and callouts:

- Customer Item Reference / MISUMI Part No.:** A table with columns for 'No.', 'Customer Item Reference / MISUMI Part No.', 'Quantity', and 'Express'.
  - Row 1: TOOL1, CBS-10, 50 (highlighted with a red box)
  - Row 2: TOOL2, SFJ3-10, 20 (highlighted with a yellow box)
  - Row 3: (empty)
  - Row 4: (empty)
  - Row 5: (empty)
- Next:** A red button at the bottom right with a callout box pointing to it.

In the Bill Of Material (BOM) list screen, you can copy and paste up to 500 items in one document. Click 'Copy & Paste from Excel'.

Save time by copy and pasting items from Excel

Click "Copy & Paste from Excel"

No.	Customer Item Reference	MISUMI Part No.	Quantity	Express
1	TOOL1	CBS-10	50	
2	TOOL2	SFJ3-10	20	
3				
4				
5				

After new window opens, copy your BOM sheet from Excel.

Copy & Paste from Excel

Select "Yes" if there is a header and choose file format

Copy cells from your spreadsheet and paste them below.

MAX: 500 rows

```
PO12345-001 CBS-10 50
PO12345-002 SFJ3-10 2 A
PO12345-003 170364-1 1
PO12345-004 SFMR10-100 1
```

A	B	C	D
1	PO12345-001	CBS-10	50
2	PO12345-002	SP80B20-N-40	2 A
3	PO12345-003	PACK-HNTU8-B	1
4	PO12345-004	SFMR10-100	1
5			
6			

Records Have a Header Row?  Yes  No

Delimiter  COMMA  TAB

Select the headers and click "Next".

Choose header from the drop down list

Click "Next"

Select the corresponding headers from the drop-down menu and click Next.

	Customer Item Reference	MISUMI Part No.
1st line	PO12345-001	CBS-10
2nd line	PO12345-002	SP80B20-N-40

Customer Item Reference  
MISUMI Part No.  
Quantity  
Express

Information will automatically fill in. Click "Next" to check availability of the product.

Click "Next" after you fill in your part numbers

No.	Customer Item Reference	MISUMI Part No.	Quantity	Express
1	PO12345-001	CBS-10	50	
2	PO12345-002	SP80B20-N-40	2	A
3	PO12345-003	PACK-HNTU8-B	1	
4	PO12345-004	SFMR10-100	1	
5				

Volume discounts and express shipping options are available by clicking the numbers to the left.

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	As of 01/07/2013 Days to Ship (Ship Date) (Estimate arrival date)
1	PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	1 day (02/07/2013) (03/07/2013)
2	PO12345-002 SP80820-N-40 SPROCKET (7200g)	2	1,210.30	2,420.60	3 days (04/07/2013) Need sooner? (05/07/2013)
3	PO12345-003 PACK-HNTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50	1,634.50	2 days (03/07/2013) (04/07/2013)
4	PO12345-004 SFMRI10-100 ROTARY SHAFT (55g)	1	168.35	168.35	3 days (04/07/2013) (05/07/2013)

**Check price and ship date here**

(THB)

Sub Total	4,323.45
Discount	0.00

**Tip**

Once the number link is clicked, a window will show express shipping options and quantity price breaks

**Quantity pricing and express options**

SP80820-N-40 SPROCKET

Volume Discount			Express (T)			
Quantity	Unit Price (THB)	Days to Ship	Express	Days to Ship (-> Shortened Days)	Deadline	Fee (THB)*
1 - 9	1,119.30	5 days	-	5 days	17:00	0
10 - 14	1,063.34	5 days	Express A	5 days -> 3 days	14:00	+ 91.00
15 - 19	1,007.37	5 days				
20 - 50	951.41	5 days				
51 -	951.41	To Be Advised				

\* If it is a quantity more than a fixed quantity, "Express" may not be available. Flat charge of Fee x 0.9 x 3 is applicable to 3 or more identical units.  
# 3: Order of 5 identical units with Express A. Fee x 3 x 0.9 (flat charge is applied)

The above Days to Ship may not be applied in the case the same MISUMI Part No. items are input separately as multiple records.

Close

If a red message appears, there are three way to resolve it.

- ① Delete the item
- ② Revise the data according to the message
- ③ Check the box to ask MISUMI for a solution

**In the case of an error message you can:**

- ① Delete the line
- ② Correct MISUMI Part Number according to message
- ③ Check the box to ask MISUMI for a solution

Request Quotation Confirm Quotation Quotation Completed

Create a Request for Quotation

**There are 3 errors. Please see below.**

Customer PO Reference: PO\_123457

Invoice to

Ship to

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Express (T)	Unit Price (THB)	Days to Ship
1	PO12345-011 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50		2.00	1 day
2	PO12345-012 SP80820-N-40 SPROCKET (7200g)	2	Express A	1,210.30	3 days
3	PO12345-013 KZBE10-4-P2-LA10	6			

**1**  Request MISUMI to check and resolve this record

**2** MISUMI Part No. not found.  
The second parameter: within the parameters of 50 - 300  
The third parameter: within the parameters of 7 - 9  
[Click here for a Catalog page](#)

**3**  Request MISUMI to check and resolve this record

## 5 Check Quote Detail

Check your quote if you find a mistake, click "Back to Modify" to edit your quote.

Click "Complete" if everything is okay  
Note: If you want your quote to be saved,  
you must hit "Complete"

Go back to the previous screen by clicking  
"Back to Modify" to edit your quote

Request Quotation → **Confirm Quotation** → Quotation Completed

Confirm Quotation

For the items with errors, MISUMI Customer Service will contact you after reviewing the issues.

Customer PO Reference: PO\_123457

Invoice to:

Company Name	MISUMI (Thailand)	Customer Code	999999
Attention	Purchaser	Department	Purchasing Department

Ship to:

Address	MISUMI (Thailand) 300/24 Moo 1 Eastern Seaboard Industrial Estate Soi 5, T.Tasith, A.Phuakdaeng, Rayong		
Attention	Purchaser	Department	Purchasing Department
Send Via	KWE		

Product

Orders received after 17:00 will be processed the next business day.

Customer Item Reference No.	MISUMI Part No.	Product Name	Quantity	Unit Price (THB)	Amount (THB)	Days to Ship (Ship Date)
						As of 01/07/2013 = (Estimated arrival date)

VAT	768.99
<b>Total (THB)</b>	<b>11,754.50</b>

\* Amount of item(s) on hold is not included in Total Amount.

Please click Submit button to settle this quotation.  
It is possible to print this quotation even if errors are included.

Back to Modify

Complete

# 6 Quote Complete

Once completed, your quote can be downloaded as a PDF and printed and you will find the following:

- ① Email addresses where the quote has been sent
- ② PDF button to download the quote
- ③ Button to convert the quotation to order

Note: It is possible to convert items to an order, even if MISUMI CS is working on resolving part errors with other items on the quotation

**Tip**  
Print a copy of your quote for your reference

Request Quotation | Confirm Quotation | **Quotation Completed**

Request for Quotation Completed

**1** Thank you. Your request has been successfully submitted.

Once your request has been processed a confirmation E-mail will be sent to the following E-mail address:  
 Purchase@misumi.co.th/Cc: Purchase\_Manager@misumi.co.th, Purchase\_Director@misumi.co.th

For inquiries regarding this transaction, please refer to the Quotation No. below:  
**Customer Service**  
 E-mail: mailto@misumi.co.th Tel: 039-959200 Fax: 039-9202

Quotation No. **WQ0046276100** **Print**  
 Please click the above link for details.

Customer PO Reference PO\_123457

Number of Items 9 (including 2 holding items)  
 There are some items that MISUMI is currently checking. Once checking is complete, we will contact you by E-mail or fax.

Quotation Date 01/07/2013 09:12 [Please refer to our business hours.](#)

Update Date -

It is possible to convert part of the quotation into an order.  
**Convert to Order**

You can also print your quote from the quotation history page.

Quotation History | Order History

Quotation Results

To place your order, select the item(s) you wish to order and click "Convert to Order"

Quotation No. WQ0046276100  
 Customer PO Reference PO\_123456  
 Quotation Date 01/07/2013 11:12  
 Update Date -  
 Expiry Date 01/08/2013

Invoice to:  
 Company Name MISUMI (Thailand) Customer Code -  
 Attention Purchaser Department -

Ship to:  
 Address MISUMI (Thailand) 30024 Moo 1 Eastern Seaboard Industrial Estate Soi 5, 1 Tachin, A Phraksaeng, Rayong  
 Attention Purchaser Department -  
 Send Via KORE

No.	Customer Item Reference	MISUMI Part No.	Product Name	Quantity	Unit Price (THB)	Amount
1	PO12345-001 CBS-50	SOCKET HEAD CAP SCREWS (100g)	50	2.00		
2	PO12345-002 SPR0020 N-40	SPROCKET (720g)	2	1,210.30		
3	PO12345-003 PACK RINTURUB	NUTS FOR ALUMINUM FRAMES (1100g)	1	1,634.50		
4	PO12345-004 SEM010-100	ROTORARY SWIFT (55g)	1	166.35		

This ship date shown is only valid if Order Confirmation date before 12:30

Sub Total  
 Discount  
 Delivery fee (if not weight)  
 VAT

**Total (THB) 4,626.09**

Print

Del New Quotation | Convert to Order



## User Guide

# Quick Orders

This section will outline how to place a direct order. Follow the explanation in red for required fields in the Web Ordering System.

### 1 Place a Quick Order

Click "Place an Order"

Request a Quote

Place an Order

Search My Quote History

Search My Order History

You can search for your past quotation in Search My Quote History and use them again for new quotation requests by copy.

You can search for your past order in Search My Order History and use them again for new order requests by copy.

If you are looking for a product name or model number, go to the e-catalog.

- Part Number Search
- Part Number Configurator
- Free 3D CAD Download

### 2 Delivery Information

Attention field should be filled in. Add PO reference as an option.

Enter "Attention" information

Add your optional PO reference information

Select a different ship to address if needed

Create Order - Convert from Quotation

Please request a quotation to confirm ship dates and applicable volume discounts.

Customer PO Reference: PO\_123456

Invoice to:

Company Name	MISUMI (Thailand)	Customer Code	999999
Attention *	Purchaser	Department	Purchasing Department

Ship to:

Address	MISUMI (Thailand) 300/24 Moo 1 Eastern Seacoast Industrial Estate Soi 5, T.Tasith, A.Phuakdaeng, Rayong	Change Address	
Tel	038-959-200	Fax	038-959-202
Attention *	Purchaser	Department	Purchasing Department

### 3 Fill in Your Order Detail

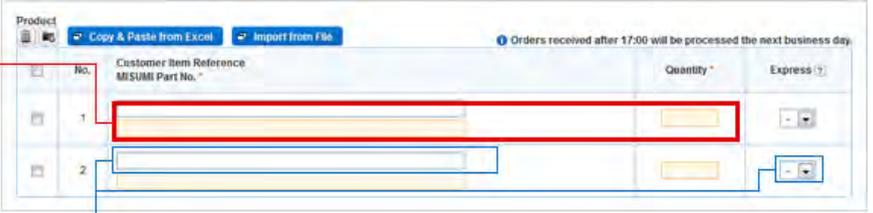
In order form, MISUMI part number and quantity should be filled in. Your product reference can be added as an option. Fill in all required fields that are marked with a red asterisk(\*).

**Fill in MISUMI Part Numbers and quantities in the yellow fields**

**Tip**  
 Asterisked and yellow fields are required

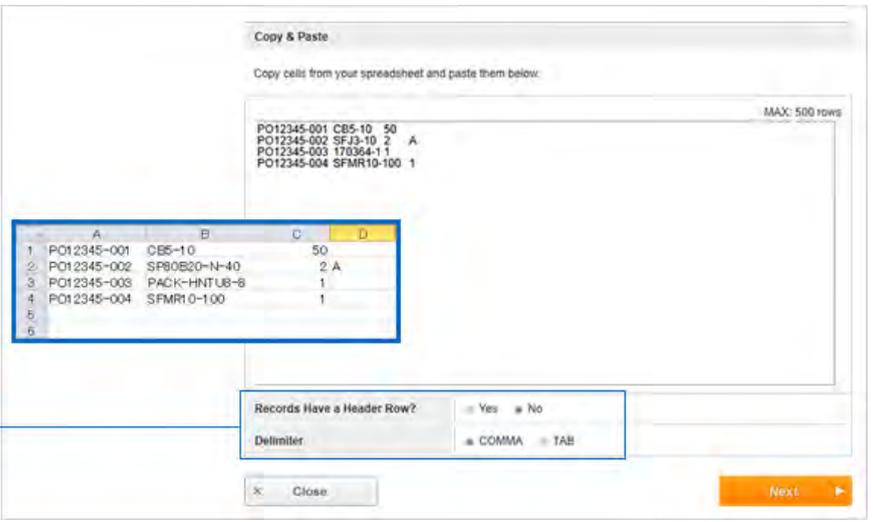
You may also include an item reference and express shipping options

**Tip**  
 Copy & Paste from Excel

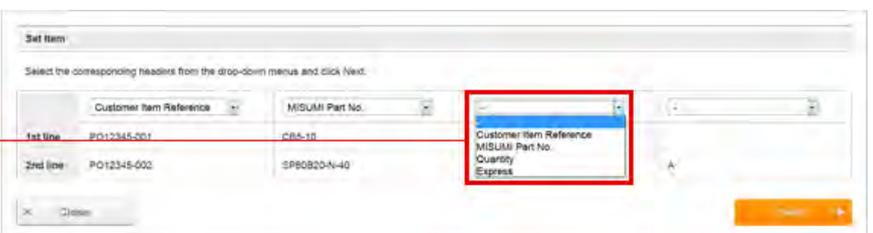


In the Bill Of Material (BOM) list screen, you can copy and paste up to 500 items in one document. Click 'Copy & Paste from Excel'.

Select "Yes" if there is a header and choose file format



Choose header from the drop down list



Click "Next" to check availability of the product.

Product

Copy & Paste from Excel Import from File

Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. *	Quantity *	Express ?
1	PO12345-001 CBS-10	50	-
2	PO12345-002 SFJ3-10	2	A
3	PO12345-003 170364-1	1	-
4	PO12345-004 SFMR10-100	1	-
5			-

You may add blank rows from here: 1 Add Rows

Next

Click "Next"

Check the desired ship date

Create Order Specify Shipping Confirm Order Order Completed

Specify Shipping

Shipping Preference \*

- All item shipment: All items will be shipped out at the same time. Ship date will be adjusted to final shipment date. \* N/A to the products Express Delivery Service designated.
- Partial shipment: Each item will be shipped out on Earliest Ship day. Items with same ship date will be bundled.
- Manual: You can set the ship date for each item.

Product

Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	As of 01/07/2013 Earliest Ship Date	Ship Date ? (Estimated arrival date)
1	TR001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	02/07/2013	
2	PO12345-002 SP80B20-N-40 SPROCKET (7200g)	2	1,210.30	04/07/2013 Need sooner?	04/07/2013 (05/07/2013)
3	PO12345-003 PACK-HNTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,834.50	03/07/2013	
4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35	04/07/2013	

Back

Tip

Once the number link is clicked, a window will show express shipping options and quantity price breaks

If you click the number link on the left, an information window for volume discounts and express shipments pops up.

Tip

Check Quantity Slide Price and Express option

CBS-10 SOCKET HEAD CAP SCREWS

Volume Discount

Quantity	Unit Price (THB)	Days to Ship
1 - 1000	2.00	1 day
1001 -	2.00	To Be Advised

The above Days to Ship may not be applied in the case the same MISUMI Part No. items are input separately as multiple records.

Express ?

Express	Days to Ship (-> Shortened Days)	Deadline	Fee (THB)*
-	1 day	17:00	0

For this item unfortunately no express delivery is available.

Close

## 4 Select Your Shipping Date

**"All item shipment"**  
Ship all items together

**"Partial shipment"**  
Each item will be shipped at the shortest ship time

**"Specify ship date"**  
You may select different shipping date for each item



Once the number link is clicked, a window will show express shipping options and quantity price breaks. You can select express option

Create Order > **Specify Shipping** > Confirm Order > Order Completed

Specify Shipping - Convert from Quotation

Shipping Preference\*

- All item shipment: All items will be shipped out at the same time. Ship date will be adjusted to final shipment date. \*N/A to the products Express Delivery Service designated.
- Partial shipment: Each item will be shipped out on Earliest Ship day. Items with same ship date will be bundled.
- Manual: You can set the ship date for each item.

Product

Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	As of 01/07/2013 Earliest Ship Date	Ship Date (?) + (Estimated arrival date)
1	PO12345-001 CBS-10 <a href="#">Stock</a> SOCKET HEAD CAP SCREWS (100g)	50	2.00	02/07/2013	
2	PO12345-002 SPB0B20-N-40 <a href="#">Express</a> SPROCKET (7200g)	2	1,210.30		04/07/2013 + (05/07/2013)
3	PO12345-003 PACK-HINTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50		04/07/2013 + (05/07/2013)
4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35		04/07/2013 + (05/07/2013)

Calendar

Click the date you wish to set as the ship date.  
Dates with no highlights are not available to select since shipping is not processed at those dates.

November 2012

Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4	5
6	7	8	9	10	11	12	13
14	15	16	17	18	19	20	21
22	23	24	25	26	27	28	29
30	31						

December 2012

Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7	8
9	10	11	12	13	14	15	16
17	18	19	20	21	22	23	24
25	26	27	28	29	30	31	

Back Close

## 5 Approve and Complete Your Order

Check your order if you find a mistake, click "Back to Modify" to edit your order.

Product

Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	Ship Date + (Estimated arrival date)
1	PO12345-001 CBS-10 <a href="#">Stock</a> SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	04/07/2013 + (05/07/2013)
2	PO12345-002 SPB0B20-N-40 <a href="#">Express</a> SPROCKET (7200g)	2	1,210.30	2,420.60	04/07/2013 + (05/07/2013)
3	PO12345-003 PACK-HINTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50	1,634.50	04/07/2013 + (05/07/2013)
4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35	168.35	04/07/2013 + (05/07/2013)

This ship date shown is only valid if Order Confirmation done before 12:30.

	(THB)
Sub Total	4,323.45
Delivery fee (total weight: 8455g)	0.00
VAT	302.64
<b>Total (THB)</b>	<b>4,626.09</b>

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I agree to the Terms & Conditions

Place Order

Check "I agree to the Terms & Conditions" and click "Place Order"

## 6 Now Your Order Has Been Completed

If you need to download the order confirmation as PDF, click the MISUMI order number to go to order history.

Create Order   Specify Shipping   Confirm Order   **Order Completed**

Order Completed - Convert from Quotation

**Thank you. We have received your order.**

You will receive confirmation E-mail after complete order process.  
 Purchase@misumi.co.th(Cc: Purchase\_Manager@misumi.co.th, Purchase\_Director@misumi.co.th)

For inquiries regarding this transaction, please refer to the Order No. below  
**Customer Service**  
 E-mail: mailto:misumi.co.th   Tel: 038-959200   Fax: 038-959202

Order No.	<b>WQ0046261401</b> <small>Please click above order No. to view and print its details.</small>
Customer PO Reference	PO_123456
Number of Items	4
Order Date	01/07/2013 16:58
Update Date	-



Tip

You can check your order confirmation and print for your records

Quotation History   **Order History**

Order Detail

Order No.   WQ0046261401  
 Customer PO Reference   PO\_123456  
 Order Date   01/07/2013 16:58

Product	No.	Customer Ref. Reference	Quantity	Unit Price (THB)
<input checked="" type="checkbox"/>	1	PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00
<input checked="" type="checkbox"/>	2	PO12345-002 SPR0205-06-00 SPROCKET (7.00g)	2	1,210.50
<input checked="" type="checkbox"/>	3	PO12345-003 PNCK-INTUB-8 NUTS FOR ALUMINUM FRAMES (110g)	1	1,534.50
<input checked="" type="checkbox"/>	4	PO12345-004 SFR010-100 ROTARY SHAFT (85g)	1	160.50

Sub Total  
 Delivery fee (Order weight)  
 VAT  
**Total (THB)**

[Back to Search Results](#)   [Print](#)

**MISUMI Sales Order Confirmation**

Order No.   WQ0046261401  
 Date   01/07/2013  
 Customer PO   PO\_123456

Product No.	Product Name	Quantity	Unit Price (THB)	Total (THB)
1	PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00
2	PO12345-002 SPR0205-06-00 SPROCKET (7.00g)	2	1,210.50	2,421.00
3	PO12345-003 PNCK-INTUB-8 NUTS FOR ALUMINUM FRAMES (110g)	1	1,534.50	1,534.50
4	PO12345-004 SFR010-100 ROTARY SHAFT (85g)	1	160.50	160.50

Sub Total   4,216.00  
 Delivery fee   0.00  
 VAT   0.00  
**Total (THB)   4,216.00**

Remarks:  
 Information: Please include this No. when you place an order.  
 This PDF is valid invoice and receipt for your records.  
 Order cancellation or change will be done according to our policy.



User Guide

# Convert a Quote to an Order

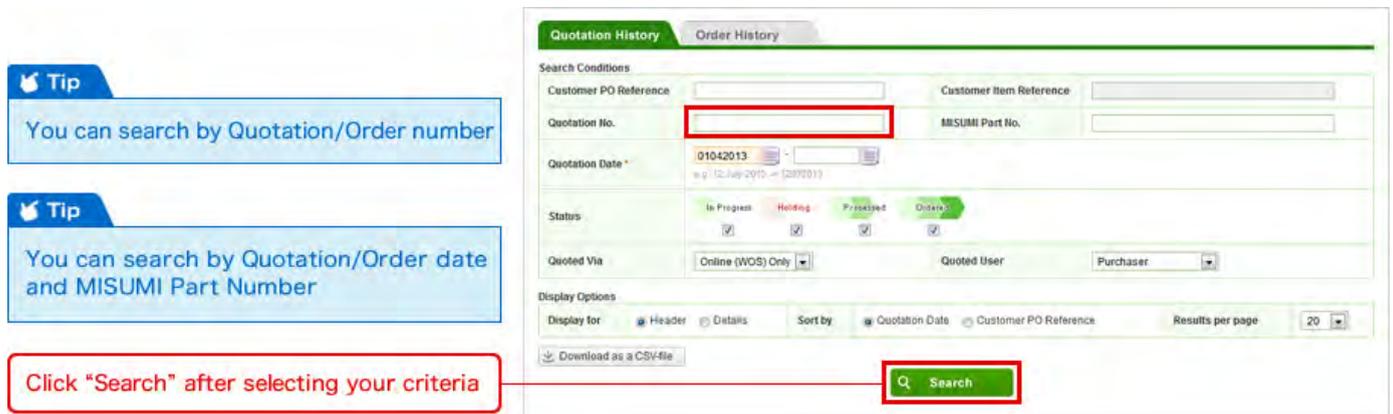
You can convert your quote to an order. Here you will find how to look for a previous quote and convert it to an order.

## 1 Search Your Quote/Order history

At the top of the page you will see "Search My Quote History" and "Search My Order History".



Input the criteria for your search.



## 2 Re-quote and/or Re-order

Click the quote number for details.

Click the link on the QT/SO number for more detail

Quotation History		Order History					
Search Results							
Search Conditions Display for: Header. Quotation Date: 01/04/2013 - 01/07/2013. Status: In Progress, Holding, Processed, Ordered. Quoted User: All Users. Quoted Via: Online (WOS) Only. Sort by: Quotation Date. Results per page: 20.							
Download Selected as CSV-file				21 - 40 of 1892 <<Back Next>>			
Quotation Date	Quotation No.	Customer PO Reference	Number of Items	Sub Total (THB)	Status	PDF	
01/07/2013 11:12	<a href="#">WQ0046262400</a>	PO_123456	4	4,323.45	Processed		
01/07/2012 11:02	<a href="#">WQ0046256100</a>	ABCDEFGHIJKL	1	3.02	All Items Ordered		
01/07/2012 10:56	<a href="#">WQ0046268200</a>	WEB TEST	1	2.97	All Items Ordered		
01/07/2012 10:09	<a href="#">WQ0046283300</a>	WEB TEST	5	15.36	Partially Ordered		
01/07/2012 09:12	<a href="#">WQ0046278100</a>	PO_123457	9 (2 holding items)	9,543.61	Processed		

There are three options:

- ① Convert QT to Order by clicking "Convert to Order"
- ② Create another quote using the same part numbers by clicking "Get New Quotation"
- ③ You can also delete a quote by clicking "Delete Quotation"

Click the box on the left side to proceed to the next step

You cannot include items with unresolved errors

- ① Convert QT/SO to Order
- ② Re-quote
- ③ Delete quotation

Choose options ①~③

Quotation History		Order History					
Quotation Results							
To place your order, select the item(s) you wish to order and click "Convert to Order".							
Quotation No.	WQ0046262400						
Customer PO Reference	PO_123456						
Quotation Date	01/07/2013 11:12						
Update Date	-						
Expiry Date	01/08/2013						
Invoice to							
Company Name	MISUMI (Thailand)	Customer Code	999999				
Attention	Purchaser	Department	Purchasing Department				
Ship to							
Address	MISUMI (Thailand) 300/24 Moo 1 Eastern Seaboard Industrial Estate Soi 5, T.Tasith, A.Pluakdaeng, Rayong						
Attention	Purchaser	Department	Purchasing Department				
Send Via	KWE						
Product							
<input checked="" type="checkbox"/>	No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	As of 01/07/2013 Days to Ship (Ship Date) (Estimated arrival date)	Status
<input checked="" type="checkbox"/>	1	PO12345-001 CBS-10 <span style="background-color: yellow;">Stock</span> SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	1 day (02/07/2013) (03/07/2013)	Processed
<input checked="" type="checkbox"/>	2	PO12345-002 SP8820-R-40 SPROCKET (7200g)	2	1,210.30	2,420.60	3 days (04/07/2013) (05/07/2013)	Processed
<input checked="" type="checkbox"/>	3	PO12345-003 PACK-HNTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50	1,634.50	2 days (03/07/2013) (04/07/2013)	Processed
<input checked="" type="checkbox"/>	4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35	168.35	3 days (04/07/2013) (05/07/2013)	Processed
ⓘ This ship date shown is only valid if Order Confirmation done before 12:30							
						(THB)	
Sub Total							4,323.45
Delivery fee (total weight)							0.00 (0455g)
VAT							302.64
<b>Total (THB)</b>							<b>4,626.09</b>

### 3 Confirm the Content and Complete Your Order

You can edit "Customer PO Reference" and "Customer Item Reference".

**You can add an optional "PO Reference"**

**You can add your optional "Customer Item Reference"**

**Other information cannot be edited**

**Click "Next"**

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Days to Ship
1	PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	1 day
2	PO12345-002 SP80B20-N-40 SPROCKET (7200g)	2	1,210.30	3 days
3	PO12345-003 PACK-NUTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,834.50	2 days
4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35	3 days

### 4 Select Your Shipping Date

**"All item shipment" :**  
Ship all items together

**"Partial shipment" :**  
Each item will be shipped at the shortest ship time

**"Specify ship date" :**  
You may select different shipping date for each item

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	As of 5/10/2013 Earliest Ship Date	Ship Date (?: + (Estimated arrival date)
1	PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	02/07/2013	
2	PO12345-002 SP80B20-N-40 SPROCKET (7200g)	2	1,210.30	04/07/2013 <a href="#">Lead shorter?</a>	04/07/2013 + (05/07/2013)
3	PO12345-003 PACK-NUTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,834.50	03/07/2013	
4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35	04/07/2013	

## 5 Approve and Complete Your Order

Look through your order and click "Place Order".

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	Ship Date <small>-(Estimated arrival date)</small>
1	PO12345-001 CBS-10 <small>SOCKET HEAD CAP SCREWS (100g)</small>	50	2.00	100.00	04/07/2013 <small>-(05/07/2013)</small>
2	PO12345-002 SP80620-M-40 <small>SPROCKET (7200g)</small>	2	1,210.30	2,420.60	04/07/2013 <small>-(05/07/2013)</small>
3	PO12345-003 PACK-HINTU8-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 <small>100 pcs/pack</small>	1,634.50	1,634.50	04/07/2013 <small>-(05/07/2013)</small>
4	PO12345-004 SFMR10-100 ROTARY SHAFT (55g)	1	168.35	168.35	04/07/2013 <small>-(05/07/2013)</small>

This ship date shown is only valid if Order Confirmation done before 12:30

	(THB)
Sub Total	4,323.45
Delivery fee <small>(Total weight)</small>	0.00 <small>(8455g)</small>
VAT	302.64
<b>Total (THB)</b>	<b>4,626.09</b>

I agree to the Terms & Conditions

Click "Place Order" to confirm your purchase

## 6 Now Your Order Has Been Completed

If you need to download the order confirmation as a PDF, click the MISUMI order number to go to order history.

Create Order   Specify Shipping   Confirm Order   **Order Completed**

Order Completed - Convert from Quotation

**Thank you. We have received your order.**

You will receive confirmation E-mail after complete order process.  
 Purchase@misumi.co.th(Cc: Purchase\_Manager@misumi.co.th, Purchase\_Director@misumi.co.th)

For inquiries regarding this transaction, please refer to the Order No. below  
**Customer Service**  
 E-mail: mailto:misumi.co.th   Tel: 038-959200   Fax: 038-959202

Order No.	<b>WQ0046261401</b> <small>Please click above order No. to view and print its details.</small>
Customer PO Reference	PO_123456
Number of Items	4
Order Date	01/07/2013 16:58
Update Date	-



Tip

You can check your order confirmation and print for your records

Quotation History   **Order History**

Order Detail

Order No.   WQ001381100  
 Customer PO Reference   PO12345  
 Order Date   2005/01/14 08:07  
 Update Date   2005/01/14 08:07

Invoice to

Company Name   MCM\_MIS\_02   Customer Code   MCM001  
 Attention   02-Abuse0001   Department

Ship to

Company Name   MCM\_MIS\_02  
 Address   8th-Bldg First Bldg. 5-1 Koranzu 2-chome, Bunkyo-ku  
 Tokyo 113-8581, Japan  
 Tel   03-3820-2222   Fax  
 Attention   02-Abuse0001   Department

Shipping Details

Send Via   CARRIER NAME (JMTN)   Shipping Preference

Product

Q	No.	Customer Item Reference	Quantity	Unit Price (THB)	As
Q	1	PO12345-001 CBS 10 ラフレクション (500g)	50	100.00	
Q	2	PO12345-002 SFJ3-10 LINEAR SHAFT (500g)	2	75.00	
Q	3	PO12345-003 1F0364-1 CONNECTOR (100g)	1	142.00	100 sheets
Q	4	PO12345-004 SMBMS 100 ROTARY SHAFT (35g)	1	108.25	

Sub Total   53.10  
 Discount  
 Delivery Fee (flat weight)  
 VAT   53.10  
**Total (THB)   5,514.75**

Print

Back to List   Print   Get New Quotation   Create New Order

**Sales Order Confirmation**

MISUMI  
 00000410 - 1407/170-8000000 INDUSTRIAL SYSTEMS CO., L.  
 1-1-1, KAWASUMI, KAWASUMI, TOKYO, JAPAN

Order Reference: WQ001381100   Date: 2005/01/14  
 Order Date: 2005/01/14   Order No.: PO12345  
 Order Date: 2005/01/14   Order No.: PO12345

Product Name	Qty	Unit Price	Total Price	Unit
PO12345-001 CBS 10 ラフレクション (500g)	50	100.00	5,000.00	kg
PO12345-002 SFJ3-10 LINEAR SHAFT (500g)	2	75.00	150.00	kg
PO12345-003 1F0364-1 CONNECTOR (100g)	1	142.00	142.00	sheet
PO12345-004 SMBMS 100 ROTARY SHAFT (35g)	1	108.25	108.25	kg

Product Total Weight: 1.28 kg

Remarks: Please confirm the order details before shipping. (The order is subject to change without notice.)

Amount   5,514.75  
 Tax   53.10  
 Total   5,567.85

## 7 You Will Receive an Order Confirmation E-mail

Check your e-mail to find your order confirmation

### Tip

You will also receive an e-mail confirmation once your items have shipped



```
Subject:Thank you for your order with MISUMI↓
↓
=====↓
This e-mail message was sent to you by an automated e-mail system. ↓
Please do not reply to this mail.↓
=====↓
Subject:ขอบคุณที่สั่งซื้อสินค้ากับเรา MISUMI บริษัท มิซูมิ จำกัด
↓
Misumi customers(000123) ↓
Trial division ↓
บริษัท Triangular Taro.↓
↓
ขอขอบคุณที่กรุณาสั่งซื้อสินค้ากับเรา MISUMI บริษัท มิซูมิ จำกัด
↓
ขอแจ้งรายละเอียดการสั่งซื้อสินค้า ดังนี้ ↓
↓
Please check the information following.↓
↓
*****↓
Customer PO Reference:so-sample↓
Order No.:WQ0001234500↓
Order Date:04/03/2014 12:31↓
↓
Order User.Name:YAMAMOTO↓
Order User.Department:Dept1.↓
↓
Invoice to-Customer Code:MSOP01↓
Invoice to-Company Name:Misumi↓
Invoice to-Attention:User1↓
Invoice to-Department:Dept1.↓
Invoice to-Address:Tokyo Japan↓
Invoice to-Zip Code:123-4567↓
```

## User Guide Search History

Lookup for previous quotation or order.

### 1 Search Your Quote/Order History

At the top of the page you will see "Search My Quote History" and "Search My Order History".

Select either one and proceed to the search screen

Input the criteria for your search.

Please make sure to check ① "Quotation Date", ② "Quoted Via" and ③ "Quoted User"

Tip: You can search by Quotation/Order number

Tip: You can search by Quotation/Order date and MISUMI Part Number

Click "Search" after selecting your criteria

## 2 Re-quote and/or Re-order

You will find quote details by clicking the link on the quote number.

Click the link on the Quotation/Order number for more detail

Quotation Date	Quotation No.	Customer PO Reference	Number of Items	Sub Total (THB)	Status	PDF
01/07/2013 11:12	<a href="#">WQ0046262400</a>	PO_123456	4	4,323.45	Processed	
01/07/2012 11:02	<a href="#">WQ0046256100</a>	ABCDEFGHIJKL	1	3.02	All Items Ordered	
01/07/2012 10:56	<a href="#">WQ0046268200</a>	WEB TEST	1	2.97	All Items Ordered	
01/07/2012 10:09	<a href="#">WQ0046283300</a>	WEB TEST	5	15.36	Partially Ordered	
01/07/2012 09:12	<a href="#">WQ0046278100</a>	PO_123457	0 (2 holding items)	9,543.61	Processed	

There are three options:

- 1 Convert Quotation to Order by clicking 'Convert to Order'
- 2 Create another quote using the same part numbers by clicking "Get New Quotation"
- 3 You can also delete a quote by clicking "Delete Quotation"

Click the box on the left side to proceed to the next step

You cannot include items with unresolved errors

- 1 Convert a Quotation to Order
- 2 Re-quote
- 3 Delete quote

**Quotation Results**

To place your order, select the item(s) you wish to order and click "Convert to Order".

Quotation No. WQ0046262400  
 Customer PO Reference PO\_123456  
 Quotation Date 01/07/2013 11:12  
 Update Date -  
 Expiry Date 01/08/2013

**Invoice to**

Company Name MISUMI (Thailand) Customer Code 999999  
 Attention Purchaser Department Purchasing Department

**Ship to**

Address MISUMI (Thailand)  
 300/24 Moo 1 Eastern Seaboard Industrial Estate Soi 5, T.Tasith, A.Pluakdaeng, Rayong  
 Attention Purchaser Department Purchasing Department  
 Send Via KWE

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	As of 01/07/2013 Days to Ship (Ship Date) - (Estimated arrival date)	Status
<input checked="" type="checkbox"/>	1 PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	1 day (02/07/2013) + (03/07/2013)	Processed
<input checked="" type="checkbox"/>	2 PO12345-002 SP80820-M-40 SPROCKET (7200g)	2	1,210.30	2,420.60	3 days (04/07/2013) + (05/07/2013)	Processed
<input checked="" type="checkbox"/>	3 PO12345-003 PACK-HNTU8-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50	1,634.50	2 days (03/07/2013) + (04/07/2013)	Processed
<input checked="" type="checkbox"/>	4 PO12345-004 SFMFR10-100 ROTARY SHAFT (55g)	1	168.35	168.35	3 days (04/07/2013) + (05/07/2013)	Processed

This ship date shown is only valid if Order Confirmation done before 12:30.

(THB)  
 Sub Total 4,323.45  
 Delivery fee (total weight) 0.00 (0.455g)  
 VAT 302.64  
**Total (THB) 4,626.09**

User Guide HOME	Request a Quote	Quick Orders	Convert a Quote to an Order	Search History	Other Menu
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User Guide

## Ask MISUMI for Help

Correct an Error: Request MISUMI Customer Service for Help.

### 1 Error Message for a Part Number

In the case of an incorrect part number or large quantity request, an error message will be displayed.

**Tip**  
Check the message at the top to see how many errors you have

The screenshot shows a web form titled 'Request Quotation' with a progress bar at the top containing three steps: 'Request Quotation' (active), 'Confirm Quotation', and 'Quotation Completed'. Below the progress bar is a header 'Create a Request for Quotation'. A red-bordered box highlights the error message: 'There are 3 errors. Please see below.' Below this, there is a 'Customer PO Reference' field with a dropdown arrow and the value 'PO\_123457'. At the bottom, there are two sections: 'Invoice to' and 'Ship to', each with a dropdown arrow.

## 2 Correcting an Error

- ① Revise the data according to the message
- ② Check the box to ask MISUMI for a solution
- ③ Delete the item

There are three ways to solve an error

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity *	Express ?	Unit Price (THB)	Days to Ship
1	PO12345-011 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	-	2.00	1 day
2	PO12345-012 SP80B20-N-40 SPROCKET (7200g)	2	A	1,210.30	3 days
3	PO12345-013 KZBE10-4-P2-LA10	6	-		

MISUMI Part No. not found.  
 The second parameter: within the parameters of 50 - 300  
 The third parameter: within the parameters of 7 - 9  
[Click here for e-Catalog page](#)  
 Request MISUMI to check and resolve this record.

① Correct it by looking at the detailed error message

3	PO12345-013 KZBE10-4-P2-LA10	6	-		
---	---------------------------------	---	---	--	--

MISUMI Part No. not found.  
 The second parameter: within the parameters of 50 - 300  
 The third parameter: within the parameters of 7 - 9  
[Click here for e-Catalog page](#)  
 Request MISUMI to check and resolve this record.

② Check the box to request MISUMI for a solution

3	PO12345-013 KZBE10-4-P2-LA10	6	-		
---	---------------------------------	---	---	--	--

MISUMI Part No. not found.  
 The second parameter: within the parameters of 50 - 300  
 The third parameter: within the parameters of 7 - 9  
[Click here for e-Catalog page](#)  
 Request MISUMI to check and resolve this record.

③ Check the box on the left and click "Delete" icon

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity *	Express ?	Unit Price (THB)	Days to Ship
1	PO12345-011 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	-	2.00	1 day
2	PO12345-012 SP80B20-N-40 SPROCKET (7200g)	2	A	1,210.30	3 days
3	PO12345-013 KZBE10-4-P2-LA10	6	-		

MISUMI Part No. not found.  
 The second parameter: within the parameters of 50 - 300  
 The third parameter: within the parameters of 7 - 9  
[Click here for e-Catalog page](#)  
 Request MISUMI to check and resolve this record.

Click "Next" to proceed

You may add blank rows from here 1 Add Rows

Next

### 3 Complete Quotation With an Error and Request MISUMI's help for a Solution

Request Quotation → Confirm Quotation → Quotation Completed

Confirm Quotation

For the items with errors, MISUMI Customer Service will contact you after reviewing the issues.

Customer PO Reference: PO\_123457

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	As of 01/07/2013 Days to Ship (Ship Date) (Estimated arrival date)
1	PO12345-011 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	1 day (02/07/2013) (03/07/2013)
2	PO12345-012 SP80B20 N-40 PROCKET (7200g)	2	1,210.30	2,420.60	3 days (04/07/2013) Need sooner? (05/07/2013)
3	PO12345-013 KZBE10-4-PZ-LA10	6			
<p><b>MISUMI Part No. not found.</b> The second parameter: within the parameters of 50 - 300 The third parameter: within the parameters of 7 - 9</p> <p>As per your request, MISUMI Customer Service will check this record to find a solution for you.</p>					
PO12345-014					

Total (THB) 11,754.50

\* Amount of item(s) on hold is not included in Total Amount.

Please click Submit button to settle this quotation.  
It is possible to print this quotation even if errors are included.

Back to Modify Complete

Click "Complete" if everything is okay  
Note: If you want your quote to be saved,  
you must hit "Complete"

### 4 Quote Completed

Once completed, your quote can be downloaded as a PDF and printed and you will find the following:

- ① Email addresses where the quote has been sent
- ② PDF button to download the quote
- ③ Button to convert the quotation to order

Note: It is possible to convert items to an order,  
even if MISUMI CS is working on resolving part errors with other items on the quote

Request Quotation → Confirm Quotation → Quotation Completed

Request for Quotation Completed

Thank you. Your request has been successfully submitted.

Once your request has been processed a confirmation E-mail will be sent to the following E-mail address:  
Purchase@misumi.co.th(C: Purchase\_Manager@misumi.co.th, Purchase\_Director@misumi.co.th)

For inquiries regarding this transaction, please refer to the Quotation No. below:  
Customer Service  
E-mail: mailto@misumi.co.th Tel: 039-959200 Fax: 039-9202

Quotation No. **WQ0046276100** Print  
Please click the above link to view the quotation details.

Customer PO Reference: PO\_123457

Number of Items: 9 (including 2 holding items)  
**There are some items that MISUMI is currently checking. Once checking is complete, we will contact you by E-mail or fax.**

Quotation Date: 01/07/2013 09:12 [Please refer to our business hours.](#)

Update Date: -

It is possible to convert part of the quotation into an order.

Convert to Order

## 5 You Will Receive a Quote Confirmation E-mail

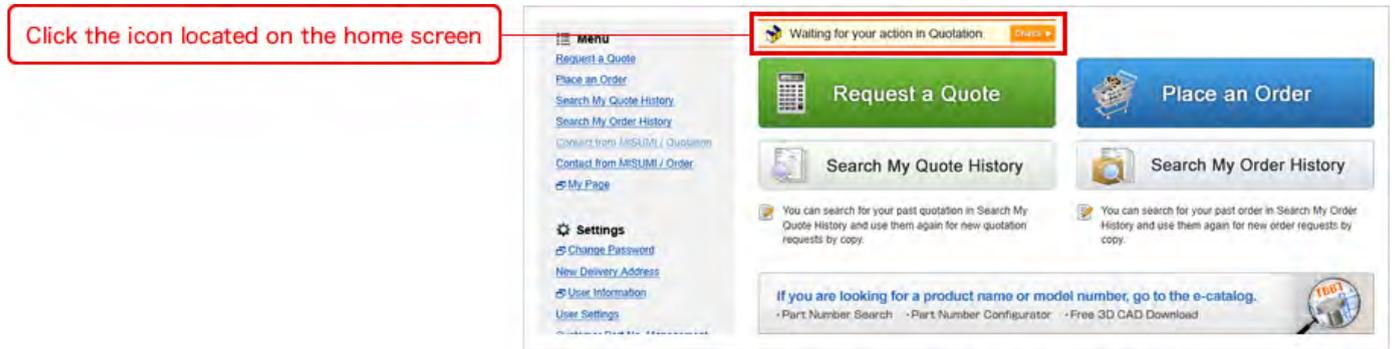
You will receive an e-mail for your completed quote



Subject: Receipt of quotation↓  
↓  
=====↓  
This e-mail message was sent to you by an automated e-mail system. ↓  
Please do not reply to this mail.↓  
อีเมล์จากระบบอัตโนมัติ กรุณาอย่าตอบกลับอีเมล์อัตโนมัติ ↓  
=====↓  
↓  
Misumi(000123) ↓  
Trial division ↓  
บริษัท Triangular Taro,↓  
↓  
ขอขอบคุณที่ ท่านใช้ ว่างใจในสี นวัตกรรมและบริการของ มิซูมิ ↓  
↓  
ท่านได้ ทำ การขอราคาสี นวัตกรรมทางระบบ WOS↓  
กรุณาตรวจสอบรายละเอียดผลิตภัณฑ์ ว่างใจ.↓  
↓  
\*\*\*\*\*↓  
Customer PO Reference:qt-sample↓  
Quotation No.:WQ0001234500↓  
Quotation Date:04/03/2014 12:31 ↓  
↓  
Quote User.Name:YAMAMOTO↓  
Quote User.Department:Dept1.↓  
↓  
Invoice to-Customer Code:MSOP01↓  
Invoice to-Company Name: Misumi↓  
Invoice to-Attention:User1↓  
Invoice to-Department:Dept1.↓  
Invoice to-Address:Tokyo Japan↓  
Invoice to-Zip Code:123-4567↓  
↓

## 6 Check to See If You Have Received a Reply from MISUMI

You will see the "Waiting for your action in quotation" at the top.



You will receive an e-mail from MISUMI. You can enter the Web Ordering System by clicking URL link in E-mail.

### Tip

You will be sent an e-mail regarding your error correction



```

Subject: MISUMI Quotation Correction Notice↓
↓
=====↓
This e-mail message was sent to you by an automated e-mail system. ↓
Please do not reply to this mail.↓
=====↓
↓
Misumi customers(000123)↓
Trial division↓
แจ้ง ยน Triangular Taro,↓
↓
ขอขอบคุณ ที่ สนใจ ใช้งานระบบ MISUMI และขอแจ้ง การขอ คิว ↓
↓
ขอขอบคุณ ที่ สนใจ ที่ ใช้งานระบบ MISUMI WOS↓
Thank you very much for requesting a quotation.↓
↓
กรุณาตรวจสอบรายละเอียด ในใบเสนอราคาของ คุณ ↓
Please check the details of your quotation shown below.↓
↓
คลิก ที่ ลิงค์ ด้าน ใต้ เพื่อ ตรวจสอบรายละเอียด ↓
Please click on the link below to view the details.↓
https://www.misumi-ec.com/th/unfit/qt↓
↓
=====↓
Customer PO Reference:qt-sample↓
Quotation No.:QT0001234500↓
Quotation Date:04/03/2014 12:31 ↓
↓
Quote User.Name:YAMAMOTO↓
Quote User.Department:Dept1.↓
↓
Invoice to-Attention:User1↓
Invoice to-Department:Dept1.↓

```

## 7 Check MISUMI's Reply

Click "See MISUMI Reply" for more detail

Contact from MISUMI / Quotation    Contact from MISUMI / Order

Waiting for Action from You

Please read through MISUMI's reply in detail to confirm quotation.

Quotation No. / Item No. Quotation Date	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)
WQ0046276100 / No.4 01/07/2013 11:12	PO12345-004 SP80820-N-40 SPROCKET	50	951.41

We offer 5 business days to ship the item with this quantity as the shortest delivery time after placing an order. If you would like to accept our proposal, please proceed to complete your quotation.

[See MISUMI reply](#)

Expiry Date: 03/07/2013 18:00

After you check MISUMI reply, there are three options :

- ① Approve MISUMI's solution and click "Next" to process
- ② Contact customer service
- ③ Cancel quotation

Tip

There are three possible actions to take

Contact History

Contact Date	From	Message
01/07/2013 11:12	MISUMI	We are sorry. As the result of the Ship Date Adjustment, the products can be shipped on the 7 days after order placement for the shortest. Would you still like to continue? Thank you for your co-operation, and please duly process the application.
01/07/2013 11:24	Your message	Is it possible to make partial shipping for 40 units first?
01/07/2013 11:31	MISUMI	If you order today, it is possible to ship 40 units on 08/07/2013.

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Days to Ship
4	PO12345-004 SP80820-N-40 SPROCKET	50	951.41	

Proposal from MISUMI

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Days to Ship
4	PO12345-004 SP80820-N-40 SPROCKET	50	951.41	7 days

- ① Approve MISUMI's solution
- ② Re-contact customer service to comment if you are not satisfied
- ③ Cancel the quote

Confirm the content and "Complete" your quote

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	Days to Ship
4	PO12345-004 SP80820-N-40 SPROCKET	50	951.41	47,570.50	7 days

As of 01/07/2013  
Days to Ship (Ship Date)  
= (Estimated arrival date)

Fees and charges will be recalculated against the entire quotation. Please find quotation history to confirm them.

## 8 You Will Receive an Quotation Confirmation E-mail

You will receive an e-mail for your completed quote



Subject: Receipt of quotation↓  
↓  
=====↓  
This e-mail message was sent to you by an automated e-mail system. ↓  
Please do not reply to this mail.↓  
ธ ไมล์ อารระบบสี ไลน์ ที กรุ๊ป จำกัด รวบรวมกลีบ ธิ ไมล์ ณ์ ณ์ ↓  
=====↓  
↓  
Misumi(000123) ↓  
Trial division ↓  
เรื ณ์ Triangular Taro,↓  
↓  
ขอท ณ์ ที ุ ทานไว้ วา่งโงไนสี ณ์ รและบธิ การของ ณ์ ชุ ณ์ ↓  
↓  
ท านได้ ุ ทา การขอราคาสี ณ์ ร ณ์ ทาทางระบบ WOS↓  
กรุ๊ป ณ์ รวบรวมกลีบ ธิ ไมล์ ณ์ ร ณ์ ↓  
↓  
\*\*\*\*\*↓  
Customer PO Reference:qt-sample↓  
Quotation No.:WQ0001234500↓  
Quotation Date:04/03/2014 12:31 ↓  
↓  
Quote User.Name:YAMAMOTO↓  
Quote User.Department:Dept1.↓  
↓  
Invoice to-Customer Code:MSOP01↓  
Invoice to-Company Name: Misumi↓  
Invoice to-Attention:User1↓  
Invoice to-Department:Dept1.↓  
Invoice to-Address:Tokyo Japan↓  
Invoice to-Zip Code:123-4567↓

User Guide HOME	Request a Quote	Quick Orders	Convert a Quote to an Order	Search History	Other Menu
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## User Guide Glossary

PO Reference	This is an optional field. You can input your in-company referece per quote or order.
Item Reference	This is an optional field, you can input your in-company referece per line item.
Quotation/ Order Number	12 digits alphanumeric characters.
Stock Item	Stock item indicates items normally stocked by MISUMI.
Express Item	Express item indicates that express service is available.
Shipping Date	Shipping date from MISUMI.
Days to Ship	Days to Ship is a lead time until item will be shipped from MISUMI.

User Guide

# Frequently Asked Questions

## Tips for Using MISUMI's Web Ordering System

### 1 It is Easier Than Ever to Place Your Order!

Simply enter the item number, select a ship date, check the checkbox to agree to MISUMI's terms, and then click "Place Order".

#### 1 Create Order Request

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Days to Ship
1	PO12345-001 CBS-10 <span style="background-color: yellow;">Stock</span> SOCKET HEAD CAP SCREWS (100g)	50	2.00	1 day
2	PO12345-002 SP80B20-N-40 <span style="background-color: blue;">Express</span> SPROCKET (7200g)	2	1,210.30	<span style="background-color: blue;">A</span> 3 days
3	PO12345-003 PACK-HINTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50	2 days
4	PO12345-004 SFRM40-100 ROTARY SHAFT (55g)	1	168.35	3 days

This ship date shown is only valid if Order Confirmation done before 12:30.

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#### 2 Specify Shipping

**Shipping Preference \***

- All item shipment: All items will be shipped out at the same time. Ship date will be adjusted to final shipment date. NA to the products Express Delivery Service designated.
- Partial shipment: Each item will be shipped out on Earliest Ship day. Items with same ship date will be bundled.
- Manual: You can set the ship date for each item.

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	As of 01/07/2013 Earliest Ship Date	Ship Date (?) <small>(Estimated arrival date)</small>
1	PO12345-001 CBS-10 <span style="background-color: yellow;">Stock</span> SOCKET HEAD CAP SCREWS (100g)	50	2.00	02/07/2013	04/07/2013 + (05/07/2013)
2	PO12345-002 SP80B20-N-40 <span style="background-color: blue;">Express</span> SPROCKET (7200g)	2	1,210.30	04/07/2013 <span style="background-color: blue;">Item sooner?</span>	<span style="background-color: blue;">A</span> 04/07/2013 + (05/07/2013)
3	PO12345-003 PACK-HINTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 100 pcs/pack	1,634.50	03/07/2013	04/07/2013 + (05/07/2013)
4	PO12345-004 SFRM40-100 ROTARY SHAFT (55g)	1	168.35	04/07/2013	04/07/2013 + (05/07/2013)

This ship date shown is only valid if Order Confirmation done before 12:30.

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### 3 Confirm Order Request

Product Orders received after 17:00 will be processed the next business day.

No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	Ship Date <small>(Estimated arrival date)</small>
1	PO12345-001 CBS-10 <span style="background-color: yellow;">Stock</span> SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	04/07/2013 <small>(05/07/2013)</small>
2	PO12345-002 SP60B20-N-40 <span style="background-color: blue;">Express</span> SPROCKET (7200g)	2	1,210.30	2,420.60	04/07/2013 <small>(05/07/2013)</small>
3	PO12345-003 PACK-HINTUB-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 <small>100 pcs/box</small>	1,634.50	1,634.50	04/07/2013 <small>(05/07/2013)</small>
4	PO12345-004 SMR-10-100 ROTARY SHAFT (55g)	1	168.35	168.35	04/07/2013 <small>(05/07/2013)</small>

This ship date shown is only valid if Order Confirmation done before 12:30.

Sub Total	(THB) 4,323.45
Discount	0.00
Delivery fee <small>(Total weight @45g)</small>	0.00
VAT	302.64
<b>Total (THB)</b>	<b>4,626.09</b>

I agree to the [Terms & Conditions](#)

[Back](#) [Place Order](#)

### 4 Order Request Completed

You will know your order is successfully submitted when you see this screen!

An order confirmation e-mail will be sent to the address shown on this screen.

**Thank you. We have received your order.**

You will receive confirmation E-mail after complete order process.  
[Purchase@mikum.co.th](mailto:Purchase@mikum.co.th) / [CC\\_Purchase\\_Manager@mikum.co.th](mailto:CC_Purchase_Manager@mikum.co.th) / [Purchase\\_Director@mikum.co.th](mailto:Purchase_Director@mikum.co.th)

For inquiries regarding this transaction, please refer to the Order No. below  
 Customer Service  
 E-mail: [info@mikum.co.th](mailto:info@mikum.co.th) Tel: 038-959290 Fax: 038-059202

Order No.	<b>WQ0046261401</b> <small>Please click above order No. to view and print its details.</small>
Customer PO Reference	PO_123456
Number of Items	4
Order Date	01/07/2013 16:58
Update Date	-

Please click the link below to continue creating other quotations/orders.

[Web Ordering System](#) [Contact Us](#)

[Request a Quote](#) [Place an Order](#) [Search My Quote History](#) [Search My Order History](#) [My Page](#)

# Checking Your Order History

Find any orders by clicking "Search My Order History", even if you did not place it online!

## 1 TOP

Click "Search My Order History".

The screenshot shows the MISUMI user interface. On the left is a navigation menu with options like 'Request a Quote', 'Place an Order', and 'Search My Order History'. The 'Search My Order History' button is highlighted with a red box. Below the menu are sections for 'What's new', 'Settings', 'Information', and 'My Shipments'. A banner for 'MISUMI New Generation Web Quote & Order Platform' is also visible.

## 2 Search Order History

Enter your search criteria (your PO number, date range, etc.), then Click "Search".

The screenshot shows the search form for 'Order History'. It includes fields for 'Customer PO Reference', 'Customer Item Reference', 'Order No.', 'MISUMI Part No.', 'Order Date', and 'Ship Date'. The 'Order Date' field is highlighted with a red box. Below the form are 'Status' filters and 'Display Options'. A 'Search' button is highlighted with a red box.

## 3 Search Results

On the Search Results page, click on the order number you want to see.

The screenshot shows the search results page. It displays a table with the following data:

Order Date	Order No.	Customer PO Reference	Number of Items	Sub Total (THB)	Status	PDF
01/07/2013 16:58	WP0046282401	WEBTEST	4	4,323.45	Processed	
01/07/2013 15:31	WQ0046256101	ABCDEF GHIJKL	1	100.00	Processed	
01/07/2013 13:16	WQ0046288201	WEBTEST	1	2.97	Processed	
01/07/2013 00:59	WP0046283301	WEBTEST	4	22.93	Processed	
01/07/2013 11:12	WP0046256201	WEBTEST	9 (2 holding items)	362.40	Processed	

The order number 'WQ0046256101' in the second row is highlighted with a red box.

## 4 Order Detail

Your order's details will display.

If your order has shipped, a tracking link to the carrier's site will appear. You may also choose to recycle your order to a new quotation, or use it to place a new order for the same items.

Product						
No.	Customer Item Reference MISUMI Part No. Product Name	Quantity	Unit Price (THB)	Amount (THB)	Ship Date <small>(Estimated arrival date)</small>	Status
1	PO12345-001 CBS-10 SOCKET HEAD CAP SCREWS (100g)	50	2.00	100.00	04/07/2013 <small>(05/07/2013)</small>	Processed
2	PO12345-002 SP80B20-N-40 SPROCKET (7200g)	2	1,210.30	2,420.60	04/07/2013 <small>(05/07/2013)</small>	Processed
3	PO12345-003 PACK-NINTUS-8 NUTS FOR ALUMINUM FRAMES (1100g)	1 <small>100 pcs/box</small>	1,534.50	1,534.50	04/07/2013 <small>(05/07/2013)</small>	Processed
4	PO12345-004 SR MR 90-100 ROTARY SHIFTF (55g)	1	188.35	188.35	04/07/2013 <small>(05/07/2013)</small>	Processed

Sub Total	(THB) 4,323.45
Discount	0.00
Delivery fee (Total weight)	0.00 (8450g)
VAT	302.84
<b>Total (THB)</b>	<b>4,626.09</b>

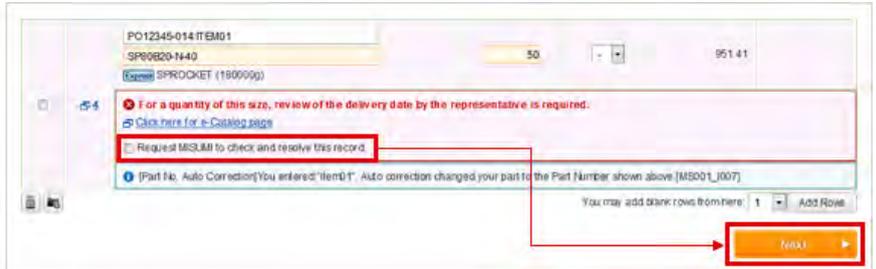
<a href="#">Back to Search Results</a>	<a href="#">Print</a>	<a href="#">Get New Quotation</a>	<a href="#">Create New Order</a>
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## 2 Resolving Error Messages

Check "Request MISUMI to check and resolve this record", then click "Next" to ask MISUMI CS for help.

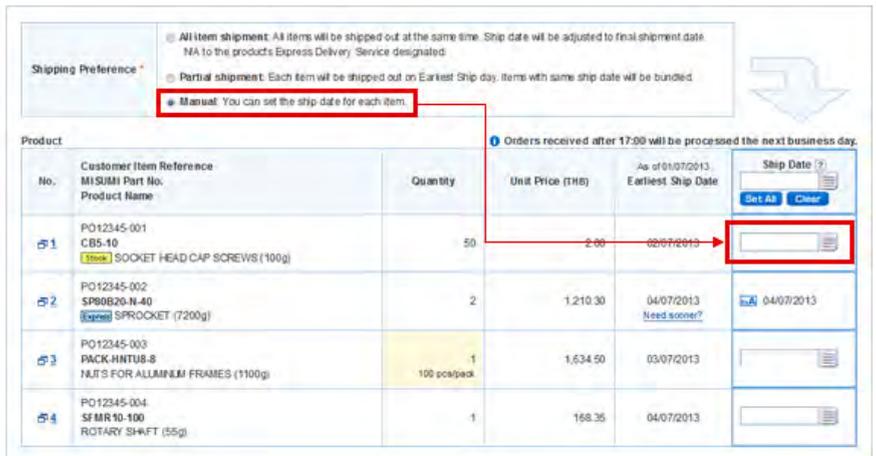
Our Customer Service department will look for a solution and will contact you as soon as we have an answer.

For urgent inquiries, contact us at:  
 Phone: 038-9595200  
 email: cs@misumi.co.th



## 3 How to request specific ship date:

Check "Manual" to choose when you want each line to ship as specific date. Specific date can't be earlier than date displayed in 'Earliest Ship Date'.



## 4 We Moved the Field Where You Enter MISUMI's Part Number



## 5 Forgot Your Password? Click Here On the Login Screen

On the next screen, enter your Login ID and e-mail address. We will send you an e-mail with password reset instructions. If you cannot remember your login ID, call customer service.

The screenshot shows the 'Customer Login' interface. At the top left, there is a login form with fields for 'Login ID' (containing 'misumi99') and 'Password' (masked with dots). Below these fields are a 'Keep me logged in' checkbox and a 'Login' button. A red box highlights a link labeled 'Forgotten your password?'. A red arrow points from this link to a section titled 'Forgotten your password?'. This section contains instructions: 'To reset your password, please enter your login ID and registered E-mail address. An E-mail containing a URL will be sent to you. Please click the URL to reset your password.' Below the instructions are two input fields: 'Login ID \*' and 'E-mail \*', both of which are highlighted with a red box. At the bottom right of the form is a 'Submit' button. A footer note states: 'If you cannot remember your Login ID, please call MISUMI Customer Service on 038-959-200 for assistance.'