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Request a Quote

Quick Orders

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User Guide

Request a Quote

Learn how to request a quote.

Required field

Tips

Optional field

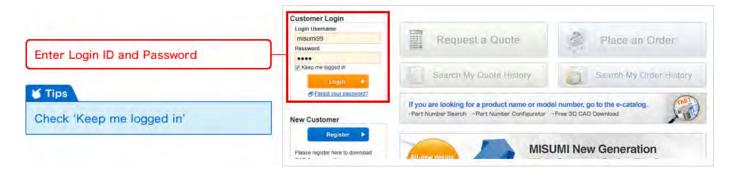


Login

Bookmark this site. http://my.misumi-ec.com/

Login ID and Password can be saved by clicking 'Keep me logged in'.

Please note: the function to save your user ID and password should be activated in your browser.



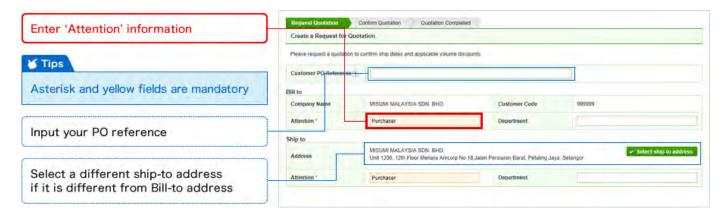
Request a Quote

After logging in the 'Request a Quote' and 'Place an Order' buttons are activated.



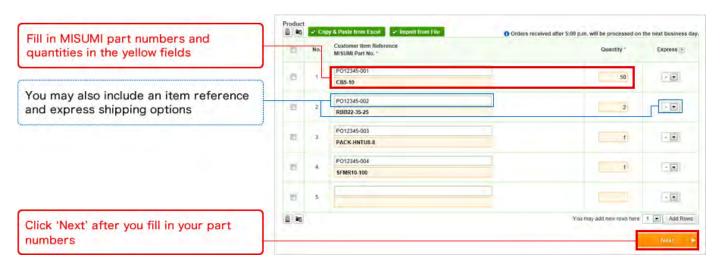
3 Delivery Information

Attention field should be filled in. PO reference is mandatory.

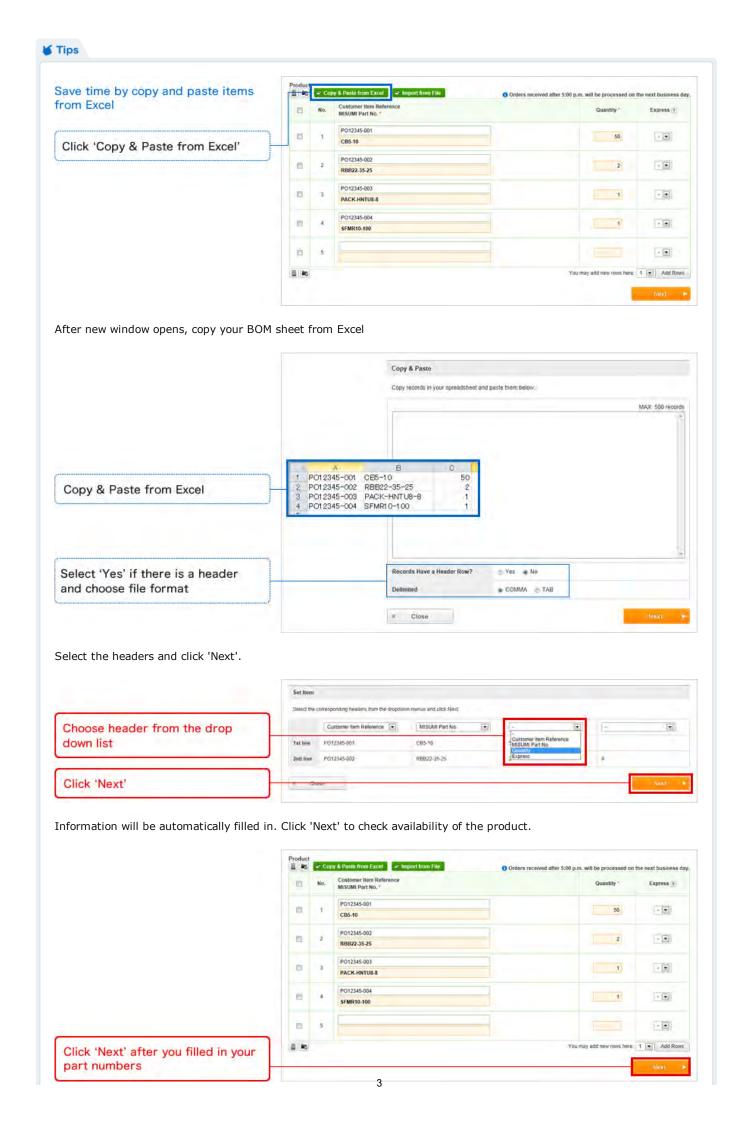


4 Create a Quote

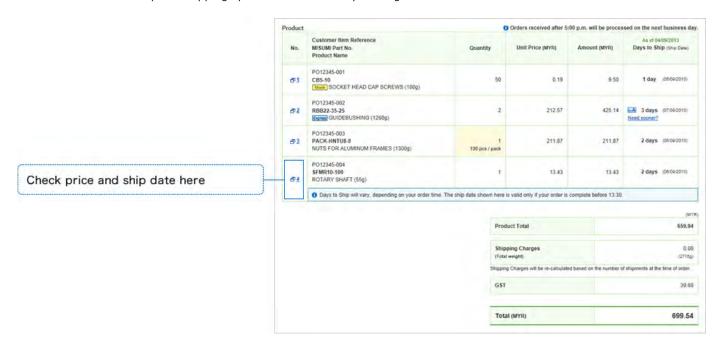
In the quote page, MISUMI part numbers and quantities should be filled in. Your product ID can be added as an option. Fill in all required fields that are marked with a red asterisk (*).

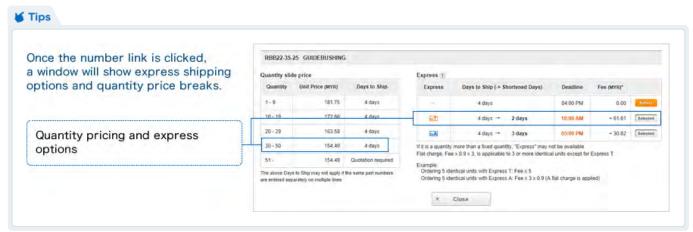


In the build of material (BOM) list screen, you can copy and paste up to 500 items in one document. Click 'Copy & Paste from Excel'.



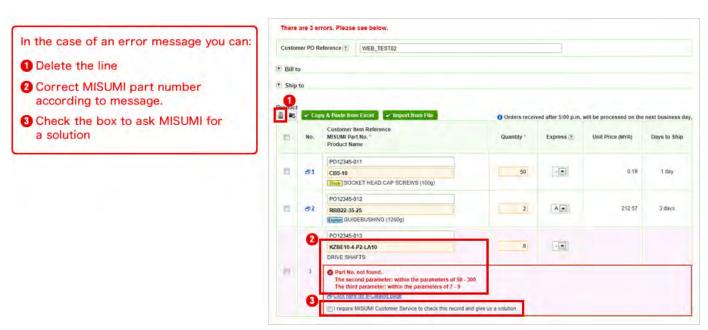
Volume discounts and express shipping options are available by clicking the numbers to the left.





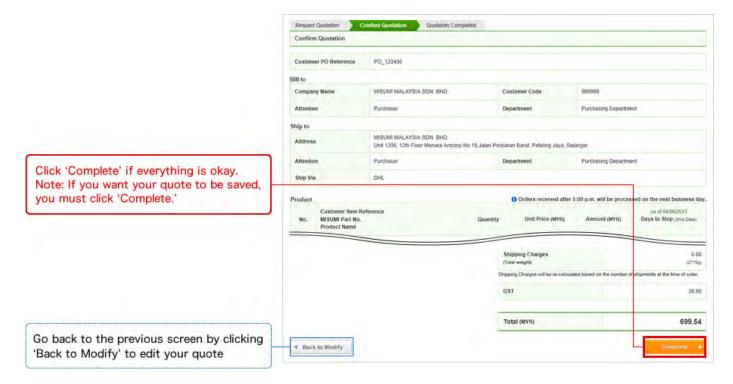
If a red message appears, there are three ways to resolve it.

- ① Delete the item.
- ② Revise the data according to the message.
- 3 Check the box to ask MISUMI for a solution.



5 Check Quote Detail

Check your quote and if you find a mistake, click 'Back to Modify' to edit your quote.



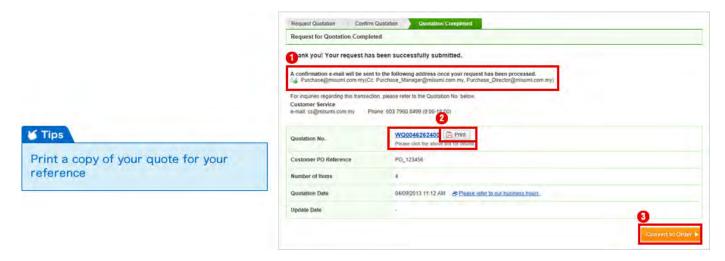
6 Quote completed

Once completed, your quote can be downloaded as a PDF and printed and you will find the following:

- ① Email addresses where the quote has been sent.
- ② PDF button to download the quote.
- 3 Button to convert the quotation to order.

Note: It is possible to convert items to an order,

even if MISUMI CS is working on resolving part of the errors with other items on the quotation.



You can also print your quote from the quotation history page.





You will receive a quote confirmation e-mail

You will receive an e-mail for your completed quote



This e-mail message was sent to you by an automated e-mail system.

You do not need to reply to this mail.

Misumi customers (000123) Trial division Dear Triangular Taro,

Thank you for using Misumi Web Ordering System [WOS].

Here are the details of your quotation request that we received through NOS. We would like you to check the following.

Customer PO Reference: qt-sample Quotation No.: QT0001234500 Quotation Date: 04/03/2014 12:31

Quote User Department : Dept1. Quote User-Name: YAMAMOTO

Invoice to-Customer Code: MSOP01 Invoice to-Company Name: MOM CS OPE

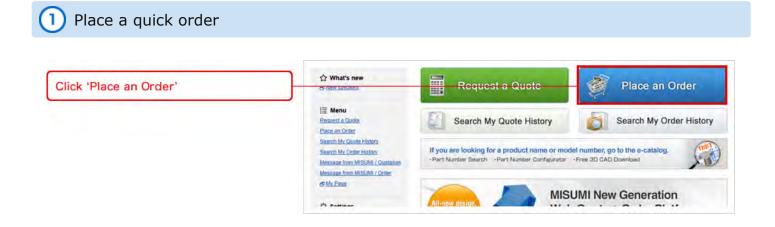
Ship to-Address: Tokyo Japan Ship to-Department: Dept2. Ship to-Attention: User2

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User Guide Quick Orders

This section will outline how to place a direct order. Follow the explanation in red for required fields in the Web Ordering System.



2 Delivery Information

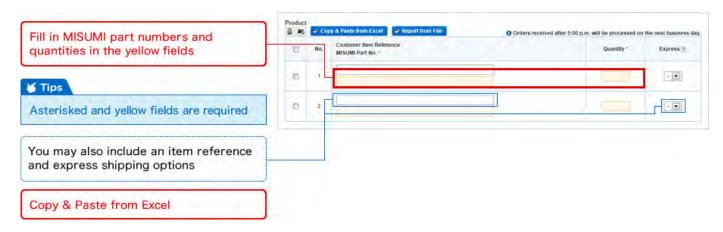
Attention field should be filled in. PO reference is mandatory.



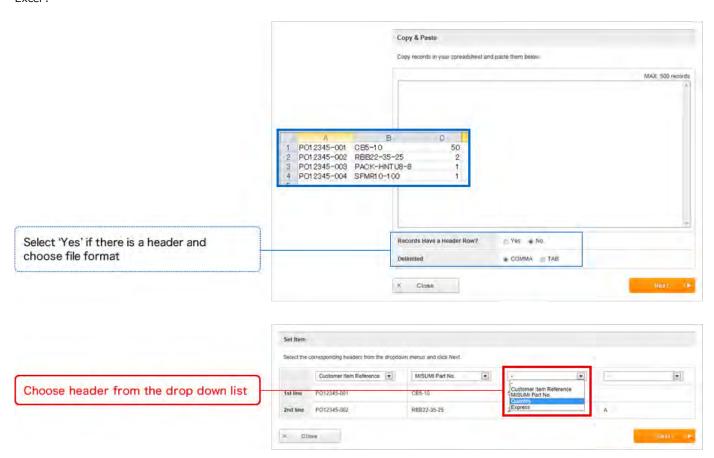
3 Fill in Your Order Detail

In the order form, MISUMI part numbers and quantities should be filled in.

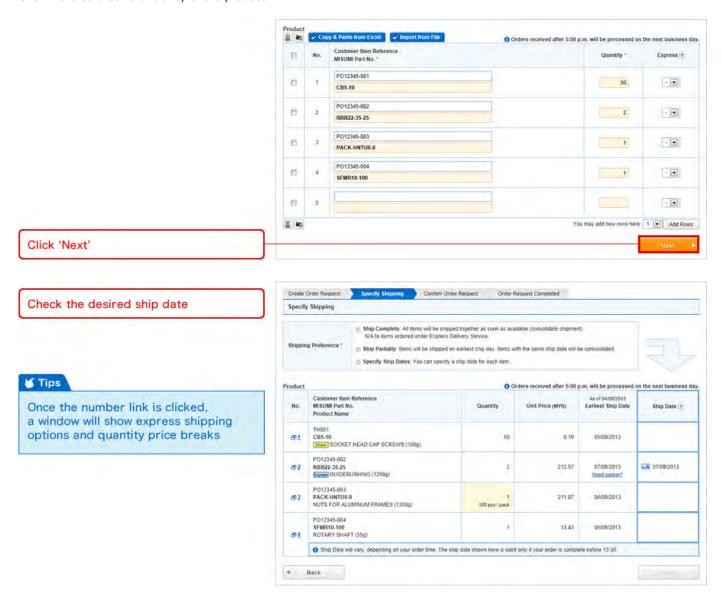
Your product reference can be added as an option. Fill in all required fields that are marked with a red asterisk (*)



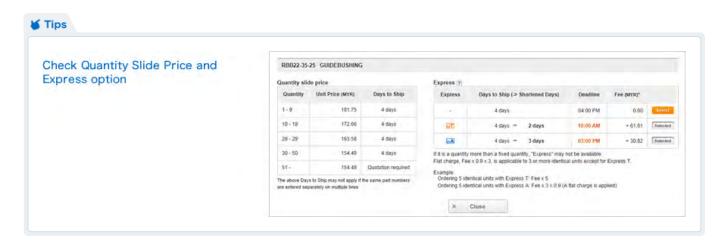
In the build of material (BOM) list screen, you can copy and paste up to 500 items in one document. Click 'Copy & Paste from Excel'.



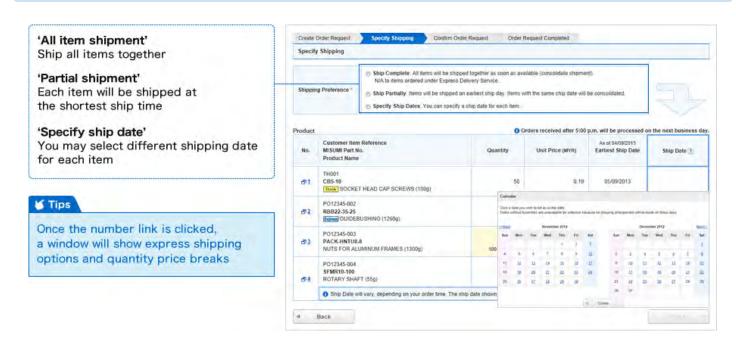
Click 'Next' to check availability of the product.



If you click the number link on the left, an information window for volume discounts and express shipments pops up.

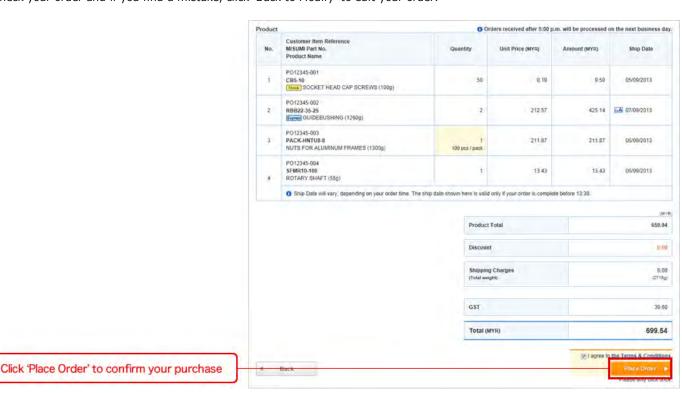


4 Select Your Shipping Date



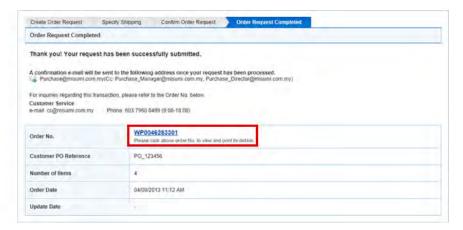
(5) Approve and complete your order

Check your order and if you find a mistake, click 'Back to Modify' to edit your order.

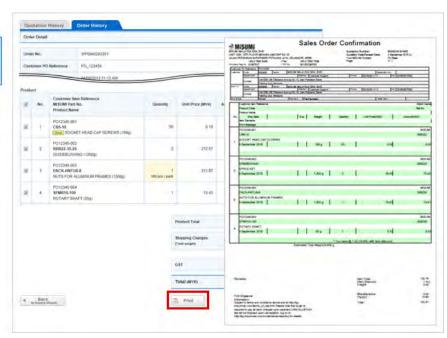


6 Now your order has been completed

If you require to download the order confirmation as a PDF, click the MISUMI order number to go to order history.



You can check your order confirmation and print for your records





You will receive an order confirmation e-mail

Check your e-mail to find your order confirmation

6 Tips

You will also receive an e-mail confirmation once your items have shipped



This e-mail message was sent to you by an automated e-mail system. Please do not reply to this mail.

Misumi customers(000123) Trial division Dear Triangular Taro.

Thank you for using Misumi Web Ordering System [WOS].

Below are the details of your order placed online.

Order User, Department:Dept), Order User.Name:YAMAMOTO

Invoice to-Customer Code: MSOPO1 Invoice to-Company Name: MOM CS OPE

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Convert a Quote to an Order

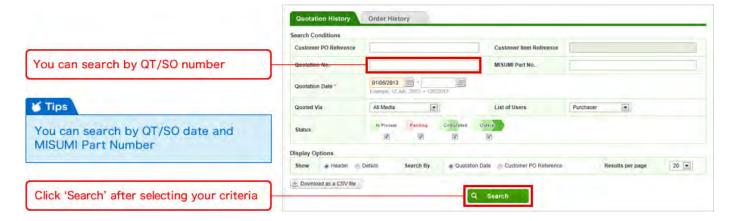
You can convert your quote to an order. Here, you will find how to look for a previous quote and convert it to an order.

Search Your quote/order history

At the top of the page you will see 'Search My Quote History' and 'Search My Order History'

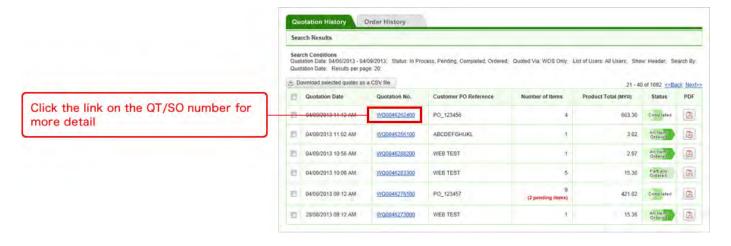


Input the criteria for your search.



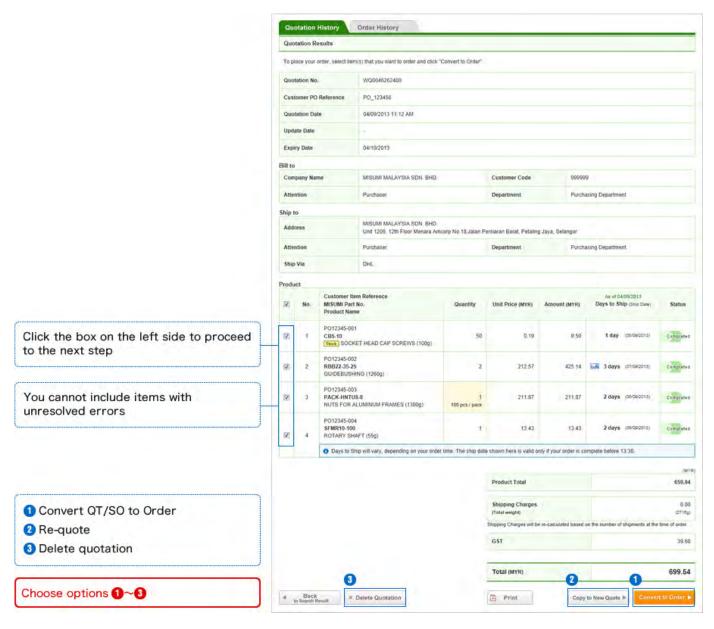
Re-quote and/or Re-order

Click the quote number for details.



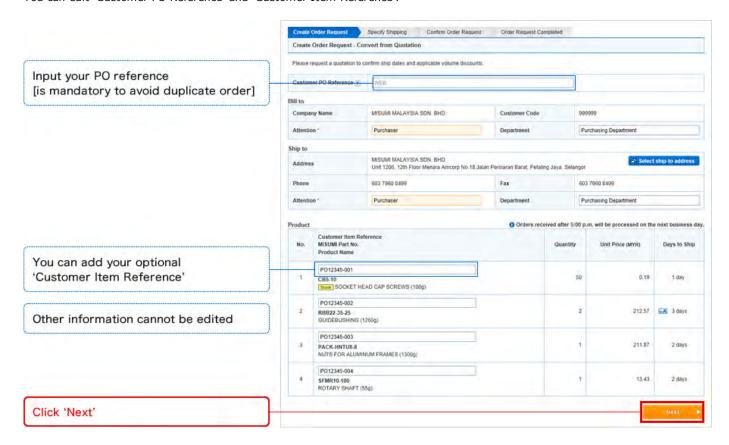
There are three options:

- ① Convert QT to Order by clicking 'Convert to Order'
- 2 Create another quote using the same part numbers by clicking 'Copy to New Quote'
- 3 You can also delete a quote by clicking 'Delete Quotation'

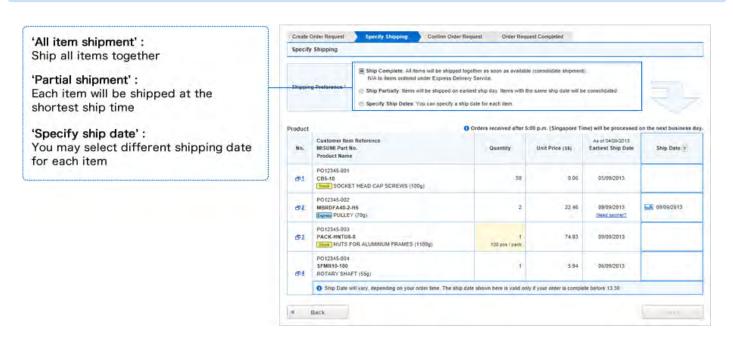


3 Confirm the content and complete Your order

You can edit 'Customer PO Reference' and 'Customer Item Reference'.

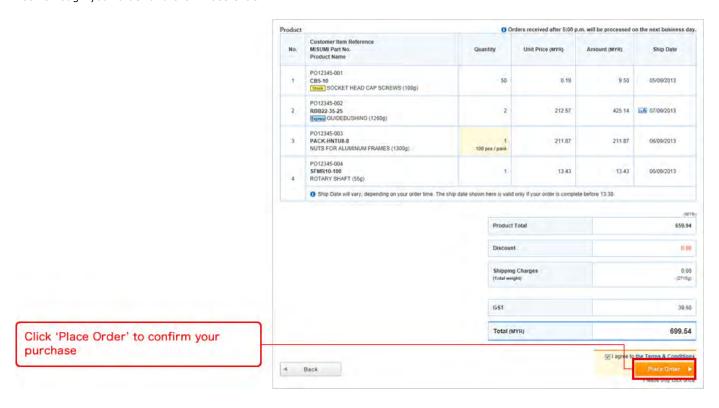


(4) Select Your Shipping Date



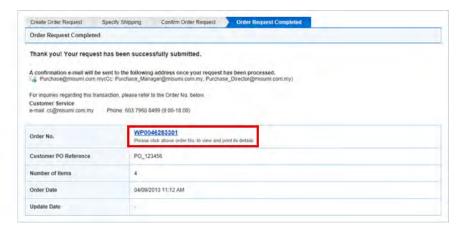
(5) Approve and complete your order

Look through your order and click 'Place Order'.

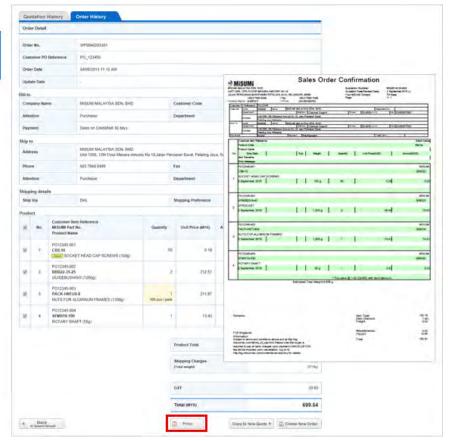


6 Now your order has been completed

If you require to download the order confirmation as a PDF, click the MISUMI order number to go to order history.



You can check your order confirmation and print for your records





You will receive an order confirmation e-mail

Check your e-mail to find your order confirmation

Tips

You will also receive an e-mail confirmation once your items have shipped



This e-mail message was sent to you by an automated e-mail system. Please do not reply to this mail.

Misumi customers(000123) Trial division Dear Triangular Taro,

Thank you for using Misumi Web Ordering System [WOS].

Below are the details of your order placed online.

Order User. Department:Dept1. Order User.Name:YAMAMOTO

Invoice to-Customer Code: MSOPO1 Invoice to-Company Name: MOM CS OPE

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User Guide

Search History

Lookup for previous quotation or order.

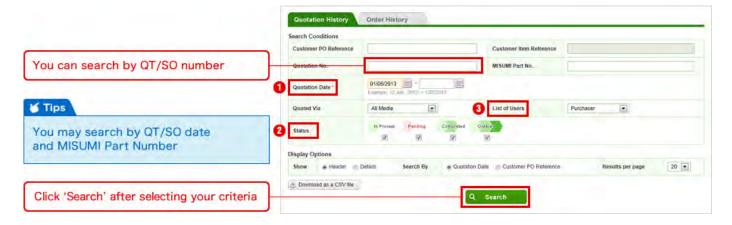
1 Search Your Quote/ Order history

At the top of the page you will see 'Search My Quote History' and 'Search My Order History'.



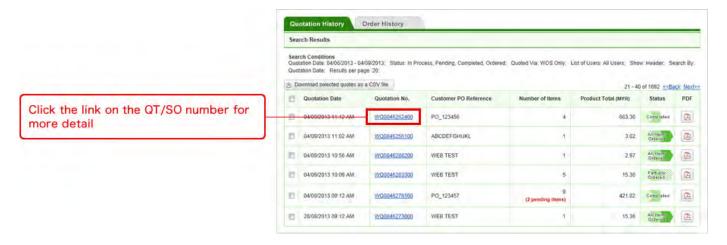
Input the criteria for your search.

Make sure to check ① 'Quotation Date', ② 'Status', ③ 'List of Users'



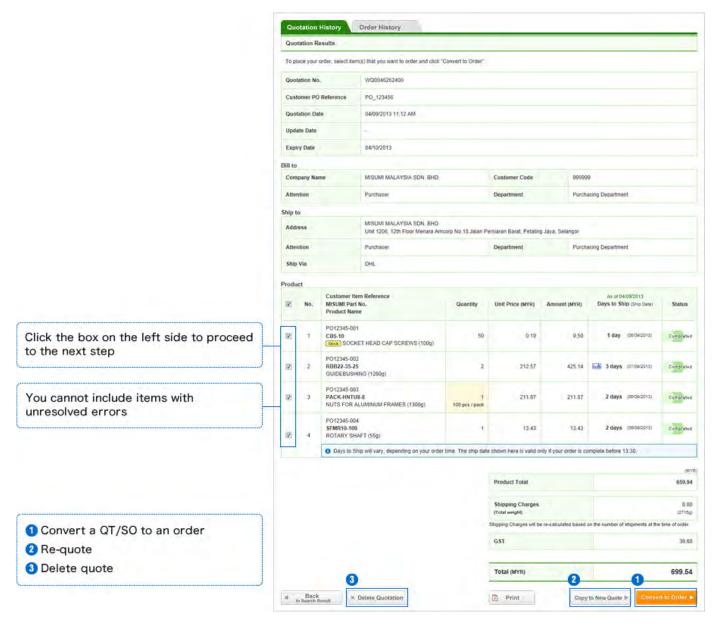
Re-quote and/or Re-order

You will find quote details by clicking the link on the quote number.



There are three options:

- ① Convert QT to Order by clicking 'Convert to Order'
- ② Create another quote using the same part numbers by clicking 'Copy to New Quote'
- 3 You can also delete a quote by clicking 'Delete Quotation'



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User Guide

Ask MISUMI for Help

Correct an Error: Request MISUMI Customer Service for Help.

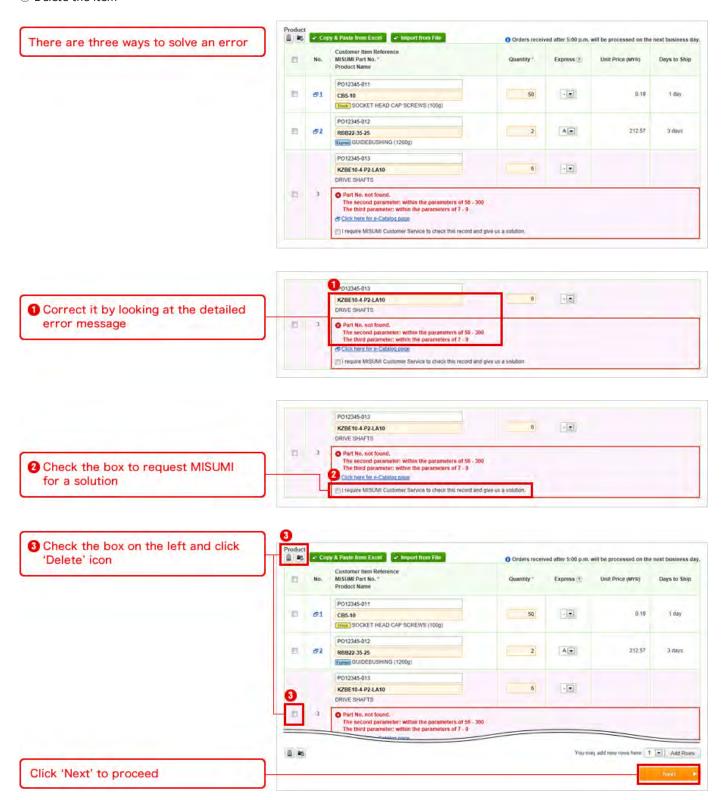


In the case of an incorrect part number or large quantity request, an error message will be displayed.

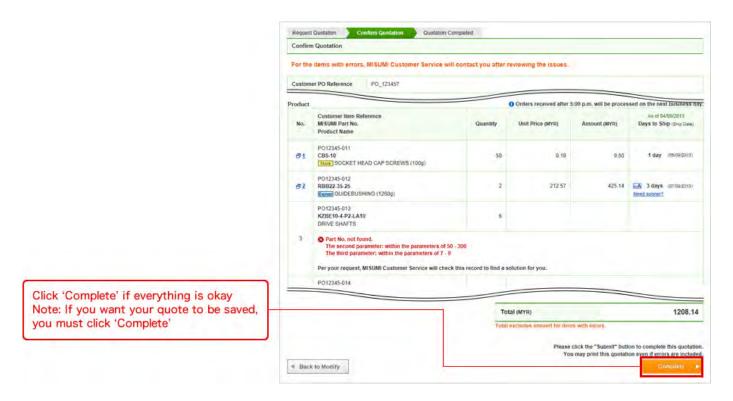


Correcting an Error

- ① Revise the data according to the message
- ② Check the box to ask MISUMI for a solution
- 3 Delete the item



3 Complete Quotation With an Error and Request MISUMI's help for a Solution

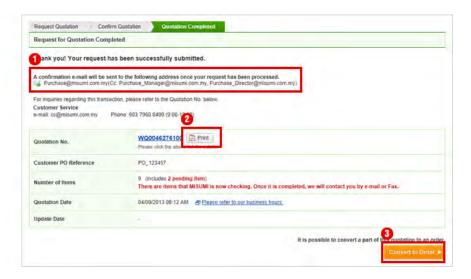


4 Quote Completed

- 1) Email addresses where the quote has been sent
- ② PDF button to download the quote
- ③ Button to convert the quotation to order

Note: It is possible to convert items to an order,

even if MISUMI CS is working on resolving part errors with other items on the quotation





5) You will receive a quote confirmation e-mail

You will receive an e-mail for your completed quote



This e-mail message was sent to you by an automated e-mail system. You do not need to reply to this mail.

Misumi customers(000123) Trial division Dear Triangular Taro.

Thank you for using Misumi Web Ordering System [WOS].

Here are the details of your quotation request that we received through WOS. We would like you to check the following.

Customer PO Reference: qt-sample Quotation No.: QT0001234500 Quotation Date: 04/03/2014 12:31

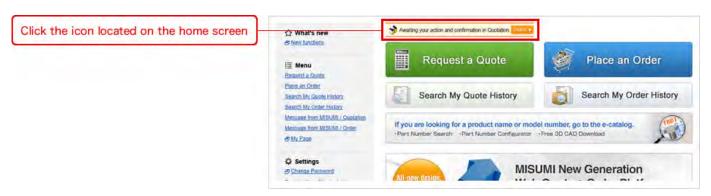
Quote User Department:Dept1. Quote User Name: YAMAMOTO

Invoice to-Customer Code: MSOP01 Invoice to-Company Name: MOM CS OPE

Ship to-Address: Tokyo Japan Ship to-Department: Dept2. Ship to-Attention: User2

6 Check to See If You Have Received a Reply from MISUMI

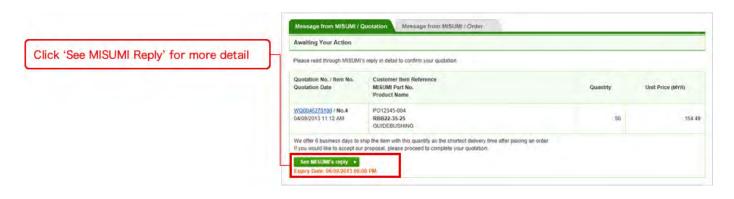
You will see the 'Awaiting your action and confirmation in Quotation' at the top.



You will receive an e-mail from MISUMI. You can enter the Web Ordering System by clicking URL link in E-mail

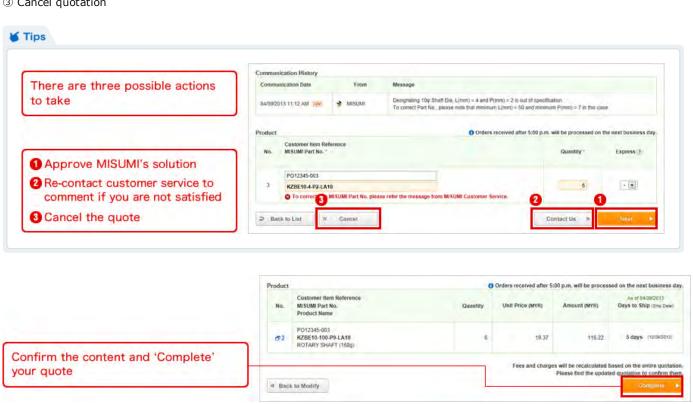


7) Check MISUMI's reply



After you check MISUMI's reply, there are three options:

- ① Approve MISUMI's solution and click 'Next' to process
- 2 Contact customer service
- 3 Cancel quotation





8) You Will Receive Quotation Confirmation E-mail

You will receive an e-mail for your completed quote



This e-mail message was sent to you by an automated e-mail system.

You do not need to reply to this mail.

Misumi customers (000123) Trial division Dear Triangular Taro,

Thank you for using Misumi Web Ordering System [WOS].

Here are the details of your quotation request that we received through WOS. We would like you to check the following,

Customer PO Reference: qt-sample Quotation No.: QT0001234500 Quotation Date: 04/03/2014 12:31

Quote User.Department:Dept1. Quote User.Name:YAMAMOTO

Invoice to-Customer Code: MSOP01 Invoice to-Company Name: MOM CS OPE

Ship to-Address: Tokyo Japan Ship to-Department: Dept2. Ship to-Attention: User2

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User Guide **Glossary**

| PO Reference | This is a mandatory field, please input your company's PO reference. | |
|------------------|--|--|
| Item Reference | This is an optional field, you can input your company's reference per line item. | |
| QT/ Order Number | 12 digits alphanumeric characters. | |
| Stock Item | Stock item indicates items normally stocked by MISUMI. | |
| Express Item | Express item indicates that express service is available. | |
| Shipping Date | Shipping date from MISUMI. | |
| Days to Ship | Days to Ship is a lead time until item will be shipped from MISUMI. | |

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Frequently Asked Questions

Tips for using MISUMI's Web Ordering System

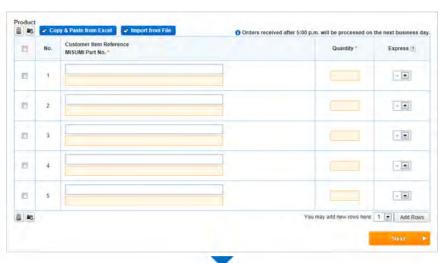
Convert a Quote

to an Order

1 It is Easier Than Ever to Place Your Order!

Simply enter the item number, select a ship date, check the checkbox to agree to MISUMI's terms and then click 'Place Order'.

1 Create Order Request



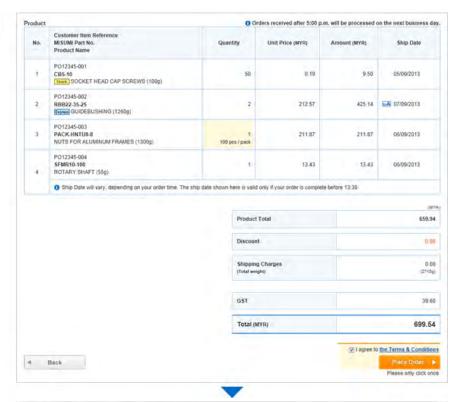
Search History

Other Menu

2 Specify Shipping



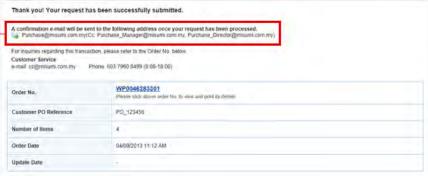
Confirm Order Request



O Order Request Completed

You will know your order is successfully submitted when you see this screen!

An order confirmation e-mail will be sent to the address shown on this screen



Checking Your Order History

Find any orders by clicking 'Search My Order History', even if you did not place it online!

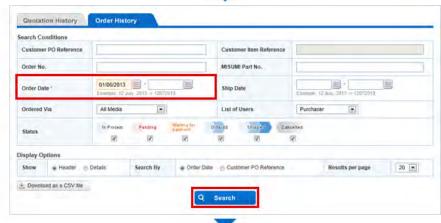


Click 'Search My Order History'



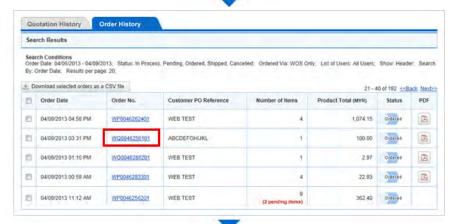
Search Order History

Enter your search criteria (your PO number, date range, etc.), then Click 'Search'



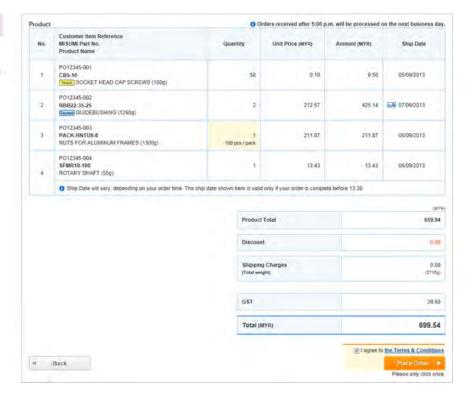
Search Results

On the Search Results page, click on the order number you want to see.



O Order Detail

Your order's details will be displayed. You may also choose to recycle your order to a new quotation, or use it to place a new order for the same items.



2 Resolving Error Messages

Check 'Request MISUMI to check and resolve this record', then click 'Next' to ask MISUMI CS for help.

Our Customer Service department will look for a solution and will contact you as soon as we have an answer

For urgent inquiries, contact us at:

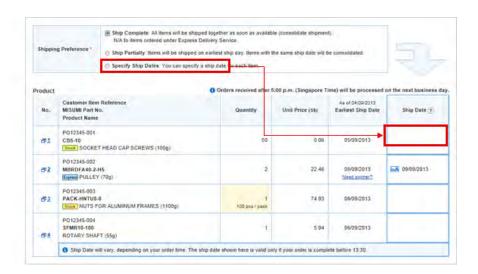
Phone: 603 79608499 email: cs@misumi.com.my



3 How to request for same day shipment:

Check 'Manual' to choose when you want each line to ship.

If today's date is displayed in 'Earliest Ship Date', no need to change the dates.



4 We have moved the field where you entered MISUMI's Part Number

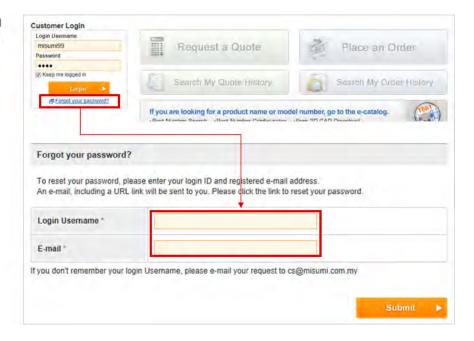




Forgot your password? Click here on the login screen

'On the next screen, enter your Login ID and e-mail address. We will send you an e-mail with password reset instructions. If you cannot remember your login ID,

If you cannot remember your login ID please email to cs@misumi.com.my



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